# GISELE NOGUEIRA

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Passionate about technology's potential, fostering communities, and creating digital products. Background in Software Engineering with a master's in Knowledge Management. Experienced in Agile methodologies, using metrics for successful product acceptance and launch.

# Experience

# Product Owner / Scrum Master

# UDS - 2021 - 2023

UDS is a famous and frequently awarded software house that provides complete technology solutions, whose clients include: ONU, C&A, Ambev, Honda, Yamaha, Calvin Klein. I facilitate agile practices, guide teams through sprints, and ensure effective communication. My role involves removing obstacles, promoting collaboration, and fostering continuous improvement for efficient project delivery.

# Professor

#### Unicesumar 2021 - 2023 - Part time

As a professor in higher education courses within the IT field, I not only taught subjects including business processes, software engineering, e-business, and project management but also undertook the responsibility of planning and guiding students through their academic journeys.

#### C# Developer

Infinit Soluções - 2016 - 2018

Engaged in multifaceted responsibilities as a programmer, I undertook development, design, coding, testing, analysis, implementation, and bug fixing within a desktop system, utilizing the C# programming language. Notably, my role extended beyond conventional programming tasks as I also functioned as the Product Owner for the legacy system. This dual engagement empowered me to contribute holistically to the system's evolution, combining technical expertise with strategic oversight.

# Technical support

# FJ automação - 2016 - 2016

I delivered remote and phone support to customers, adeptly addressing system inquiries and meticulously documenting reported issues and bugs. Additionally, I actively engaged in analyzing customer interactions to identify trends and gaps, often contributing suggestions for novel system features based on these insights.

#### Education

2018- 2020

#### Unicesumar

#### Master's degree in Knowledge Management

CAPES Scholarship

# Skills and tools

- Team Leadership
- Effective communication
- Project management tools (Trello, Jira, azure devops)
- Other tools: Lucidchart, Draw.io, Miro, Confluence, Slack, Microsoft Teams, Tableau, Power BI, among others.

# Certifications

- CSPO® certifed by Scrum Alliance
- PSPO I™ certifed by SCRUM.org
- PSM I™ certifed by SCRUM.org

2014 - 2017

#### Unicesumar

Bachelor's degree in Software Engineering