

Amar Mehta

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Enthusiastic, innovative, and results-driven product owner with over two decades of experience in software development lifecycle, agile development process, and technical leadership. Seeking to leverage my expertise in full software development cycle to contribute to success of customers, corporation, and team. My expertise in working cross-functionally with business, technology, and partners to bring product from concept to completion, drives company success through clear senior management guidance and innovation.

SKILLS

- Cross-functional leadership
- Software development life cycle (SDLC)
- Data-driven decision making
- Agile Development and Scrum Master
- User Stories
- Acceptance criteria

EXPERIENCE

FULL TIME VOLUNTEER

AUGUST 2021 – OCTOBER 2023

BAPS Akshardham – Robbinsville NJ

During a transformative two-year career break, I led a dynamic team of 20 plus dedicated volunteers, masterminding the intricate process of stone construction from initial blueprints to the awe-inspiring finished product.

- Part of a 12,500-strong team building the largest Hindu temple in the western hemisphere.
- Enhanced leadership, teamwork, communication, and organizational skills.
- Acquired diverse skills in stone construction and other fields.
- Project completed four years ahead of schedule, dedicating 10+ hours daily, six days a week.
- Forged enduring friendships with diverse individuals sharing a common goal.
- Led and coordinated 20 plus volunteers of varying backgrounds and skills for project success.

SENIOR SOFTWARE ENGINEER

MARCH 2020 – MAY 2022

Southern Cloud Inc.

Meticulously engineered Salesforce solutions, from discovery to implementation and post-release support, encompassing apex classes, flows, objects, Field Service Lighting, and Monday.com Integration, transforming customer interactions with precision. Responsible for all aspect of software development and customer support by defining user stories all the way to software delivery and support by virtue of being part of small startup.

- Led the end-to-end software development cycle of inventory management app, from concept to finished product listed as 'SoClo Inventory' on app exchange.
- To ensure client's data integrity and resilience, let scheduled batch apex processes that facilitated secure data backup from Salesforce to external servers.
- Resolved billing inefficiencies to zero percent for client by creating a tailored billing calculation solution within Salesforce Apex, enhancing financial accuracy.
- Delivered significant operation efficiency for a client by developing a comprehensive Field Service Lighting solution.
- Delivered full-stack solutions by integrating flows, objects, page layouts, digital experiences, and Monday.com, resulting in a seamless user experience.
- Enabled real-time data visualization by developing Salesforce reports and dashboards, enhancing data-driven decision-making.
- Build a custom solution by using Formstack to overcome Salesforce report limitations do deliver robust and flexible reporting.
- Tailored Salesforce mission control implementation to customer requirements, ensuring a more effective and organized workflow.
- Reduced billing processing time by 100% through creation of custom quote templates Enhanced customer billing efficiency through the creation of custom quote templates, streamlining the quotation process and improving accuracy.

SOFTWARE TEAM LEAD/SCRUM MASTER/PRODUCT OWNER

JUNE 2008 – MARCH 2020

General Dynamics

Responsible for leading software team as team lead, scrum master, product owner and developer. Responsible for defining user stories, creating requirements, designing, and developing software using agile development process. Worked closely with DoD, executive members, and various teams to ensure high productivity.

- Successfully lead a team of 5 developers remotely, ensuring seamless project management and development success.
- Achieved key company objective by aligning software development with company and management vision, as well as third-party vendors and customer needs.
- Increase productivity by streamlining development processes in agile development practices as a Scrum Master within one of the company's first Agile teams.
- Improved cross-functional collaboration among customer, vendors, higher management, software and system teams and project managers by implementing daily Scrum calls, sprint planning, sprint reviews, sprint of spring meetings, fostering a more cohesive working environment.
- To drive the delivery of high-quality software within strict deadlines, hosted essential Sprint planning and Sprint review meetings involving all stakeholders, including management, developers, clients, and vendors.
- Ensured customer satisfaction by constantly aligning software delivery to meet customer priority, scope, and timeline.
- Played an integral role in achieving project deadlines as an active member of a "tiger team," addressing critical software issues that could have delayed product delivery.
- Contributed effectively to the company's overall success by adapting to evolving priorities and consistently aligning personal vision with the company's objectives.
- Enhanced acceptance processes by developing a data analysis tool for assessing large volumes of data related to various communication equipment for customer approval.
- Improved WIN-T communication network reliability by 50% by developing relay functionality with a 3rd-party software team.
- Enhanced network status playback capability in WIN-T communication system 12x times by coding a solution that provided 72-hour playback capability by innovating from ground up.

SENIOR SOFTWARE ENGINEER

JUNE 2007 – JUNE 2008

Fidelity National Information Services

Designed and implemented a merchant loader system for prepaid card processing, streamlining the payment handling process. Additionally, created a robust platform for efficient customer service inquiries, enhancing support capabilities.

- Enriched database capabilities by incorporating a feature to include American Express merchant information, enhancing data completeness.
- Introduced an innovative functionality to facilitate querying and analyzing American Express prepaid card data, optimizing customer service and support.
- Demonstrated strong technical acumen by writing Host system code, which involved seamless communication with Client software, and developing essential support utilities to ensure system efficiency and performance.

SENIOR SOFTWARE ENGINEER

AUGUST 2000 – JUNE 2007

MOTOROLA INC

Key part of the groundbreaking team that developed the world's first Java-certified cell phone. Instrumental in crafting diverse Java APIs, offering technical assistance to third-party developers, customers, and securing vital Java certification.

- Pioneered by becoming the first in the world to achieve Java Certification for a J2ME certified device.
- Ensured app acceptance on Motorola iDEN Java platform by efficiently developing and certifying 3rd party applications to meet business, customer, and partner expectations.
- Successfully collaborated with teams from across the world to develop software on Motorola iDEN platform.
- Contributed to platform enhancement by actively working on various APIs, such as datebook, phonebook, and phone calls, further enriching the iDEN Java platform's capabilities.

EDUCATION

B.S. Computer science, FLORIDA ATLANTIC UNIVERSITY

AUGUST 2000

ACTIVITIES

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- Reginal Overseer - Facilities (RO) for six states in BAPS North America.
 - Youth activity co-ordinator for BAPS Boynton Beach, FL.