



Ajeet Kumar

Senior Consultant



SUMMARY

Resourceful **Information Senior Consultant** with 14+ years of experience in automation and product development for fortune 500 clients in banking, healthcare, retail, CPG, manufacturing

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KEY SKILLS

10/10

UiPath

9/10

Java

9 / 10

MSSQL

10/10

Python

8/10

JavaScript/ReactJS

EXPERIENCE

SEP 2017– Present

SENIOR CONSULTANT • INFOSYS - EDGE VERVE LTD INDIA • PLANO, TX, USA (FROM 2021 ONWARDS)

Key Responsibilities

- Experience in leading RPA automations for fortune 500 companies
- Conduct POC for automation pipeline generation
- Conduct “As Is” business requirement sessions and convert requirement into reliable “To-Be” automation solution, further create PDD and SDD documents
- Create automation workflow in UiPath Studio ensuring best practices are followed by team
- Conduct code review sessions and ensure team is following standards as per checklists defined
- Engage with business in successful completion of UAT and Dry run session
- Migrate automation package to Production using GitHub and warranty support
- Conduct daily catch-up with offshore team
- 70,000+ hours saved over 2 years
- Reviewed constantly the customer feedback and suggested ways to improve process which increased satisfaction rate to 95%

Automation Skillset: As-Is process Analysis, Bot capacity planning, To-Be automation solution design and development, RPA process delivery

Tools & Technology: UiPath, Git, C#, Python, OCR, Abby Flexi Capture, VBScript, JavaScript, MS SQL, ServiceNow, Document Understanding

OCT 2014– AUG 2017

CONSULTANT • INFOSYS - EDGE VERVE LTD • INDIA

Lead multiple automation implementations project for fortune 500 companies ranging

Technology: Selenium, Assist Edge, Shell Scripting, JavaScript, VBScript

MAY 2013– SEP 2014

TECHNOLOGY ANALYST • INFOSYS LTD • INDIA

Handled one of the first implementation of inhouse ERP tool and resolving challenged and provide continuous feedback

OCT 2009– APR 2013

SOFTWARE ENGINEER • ATOS • INDIA

Development and migration of legacy system to **Java Web Services, MS SQL database**

EDUCATION

B.TECH. – Computer Science & Engineering | 2009 | HBTI, India
Percentage: **72.84%** | GPA: **2.91**

ACHIEVEMENTS

- **The Spirit (Team Player) award – ATOS Limited - 2011**
- **Star Award – Client Delight:** Amongst top 2% employees receiving recognition in the current organization - Out of ~2.5 lacs employees
- **Excellent academic performance throughout**

TECHNICAL SKILLSET

- **UiPath Automation**
- **Assist Edge Automation**
- Python
- Core Java
- JavaScript, Angular
- Spring Boot
 Micro Services
- VBScript
- C #
- MS SQL
- ServiceNow
- Agile

SKILLSET

- Robotic Process Automation
- Requirement Gathering
- Solution Design & Delivery
- Project Planning & staffing
- Team Management
- Agile
- Bot Capacity planning

KEY PROJECTS

➤ **INFOSYS - EDGE VERVE LIMITED | CONSULTANT & SENIOR CONSULTANT | October 2014–Present**

A leading Agricultural equipment manufacturing company in USA: Successful POC of automation process which resulted in Infosys limited providing **RPA** solution to client.

Shipment Tracking Automation:

- Designed an automation process to track parts shipment using underlying application
- Solution leveraged SAP data and tracks **80,000+ records/day** via multiple applications and update tracking notes in SAP
- Addressed challenges around low application response, bulk tracking update and improved AHT
- **30 times increase in processing**

Parts planning:

- Automated solution for sending and processing response from 100+ supplier
- Solution process **5,000 requests/day** supporting dynamic planner and plan addition

A leading Bank holding company in USA: successful implementation of various automation process resulting in good return of investment

Automation of payment and insurance renewal:

- **Reduced manual effort by 90%** with aim to efficiently utilize resources and provide high value automation
- Automation of payment and insurance renewal process is primary objective of the project, though other external and internal web sites and third part tools also fall in scope
- **10 times increase in claims processing**

A leading pharma company in USA: Designed automation to prioritize and process critical Adverse Drug Event (ADE) and **reduce AHT by 95% for medical emergency reporting** and improve overall service quality

For a period of 2 years, I was leading development of inhouse ETL tool that is being used by leading confectionary company, top shoe maker companies for getting sales and inventory insights

➤ **INFOSYS LIMITED | Technology Analyst | May 2013-September 2014**

Automation for an American Multinational confectionary food and beverage holding company
Distributor Management system development and support to bring end-to-end supply chain visibility to enterprise, enable seamless automated data exchange and processing between several trade partners providing data which is cleansed, validated and transformed for business decisions, analytics and reporting

➤ **ATOS INDIA LIMITED | Software Engineer | October 2009-April 2013**

Develop finance application for umbrella advertisement company. Application helps captures and analyzes data required for advertisement booking transactions, jobs allocation to sub-contractors, media finance related & accounting transactions among other General Ledger and various other reports and features.

WORK VISA STATUS

H1B Work Permit | Valid till Sept 2026