

Stefan Brunner

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PROFESSIONAL EXPERIENCE

Pie Insurance – Licensing Specialist; Fort Lauderdale, FL

April 2022 – May 2023

- Accurately maintained Pie’s licensing database of over 1400 insurance licenses by keeping license numbers, renewal dates, and appointment statuses up to date
- Onboarded new agents and adjusters by gathering background information, verifying accuracy of data and submitting relevant insurance license applications
- Submitted license renewals, affiliation requests and appointment submissions in a timely manner to maintain regulatory compliance
- Researched licensing requirements, laws, and regulations related to workers compensation insurance across multiple jurisdictions
- Coordinated continuing education and exam preparation coursework for employees as needed
- Assisted in creation of 2023 licensing team budget by gathering projected application, renewal and other licensing related costs

Assurant – Sr. Licensing Compliance Specialist; Miami, FL

January 2020 – April 2022

- Processed 3000 insurance license renewals annually using state and national vendor sites
- Resolved licensing-related issues and inquiries from agents, agencies, and regulatory authorities promptly and professionally
- Reviewed and updated 20+ standard operating procedures annually to maintain up to date working knowledge
- Handled payment submissions to DOIs and monthly reconciliation of credit card statements

Assurant – Property and Casualty Desk Adjuster; Miami, FL

July 2018 – December 2019

- Conducted claims investigations by performing recorded statements, securing public records, and analyzing inspection findings across renters, mobile home, and condo product lines
- Consistently closed over 30 claims a week, surpassing weekly objectives, by problem solving issues and communicating effectively with insureds
- Effectively negotiated settlements within allotted authority with the insured, contractor, or insured representative

J. Crew Men’s Shop – Sales Associate; Miami, FL

May 2018 – June 2018

- Exceeded daily sales goals by upselling products based on customer’s preferences and needs
- Processed transactions, maintained cash drawer and accurately organized weekly shipments

EDUCATION

University of Florida | Bachelor of Arts in Economics | Gainesville, FL | May 2015

Minor in Business Administration | GPA: 3.29/4.0

SKILLS & INTERESTS

Technical: Salesforce, Excel, Zoom, OneSumX, Google Drive, Slack, Microsoft Teams

Skills: Researching skills, Document preparation, Customer service, Written and verbal communication

Languages: Fluent in English and French; Conversational in Spanish

Interests: Investing Podcasts, Udemy Courses, Gym, Running, Skiing