

Suhas Sutar

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Education

- MBA from Florida Atlantic University, Boca Raton, Florida
- Bachelor of Electrical Engineering from Shivaji University, India
- Advanced Diploma in Software Technologies from Asset International, India
- SCJP (Sun Certified Java Programmer) for platform 2
- ACCP (Allaire Certified Coldfusion 4.5 Programmer)

Experience Summary

- Over 8 years of software product management experience delivering high quality features using Agile/Scrum processes and collaboration across multiple cross-functional teams.
- Over 16 years of experience in software development including managing diverse groups of programmers, resource allocation, and project tracking and delivery.
- All around professional experience in all phases of software development including technical leadership, architecture, design, development, programming, and testing with expertise in cloud-based technologies.

Skills

- Product Management, Customer Engagement, User Experience, Product Development, Product Roadmap, Product Strategy, Voice of Customer, Presentation Skills, Product Requirements, Requirement Prioritization, Functional Specifications, User Stories, Agile Development
- Strong understanding of web technologies such as React, JavaScript, TypeScript, GWT, Sencha GXT, HTML, AJAX, CSS, Flex with Action Script
- SOAP and REST Web services, Microservices, Kafka, Databricks, PowerShell, Confluence, JIRA, AWS, Azure, Gitlab, Eclipse, Swagger, Postman, Excel, PowerPoint
- Expertise in architecture and design of highly scalable Java applications using Core Java; JEE - Servlets, JSP, JSTL, XML; Open-source technologies - Struts, Spring, IBatis, Hibernate; Maven and Ant
- Extensive use of RDBMS technologies including Oracle and SQL Server using SQL and PLSQL
- Extensive use of web and application servers including Tomcat and JBoss

Professional Experience

Principal Product Manager at *BlackBerry*, Remote, FL (06/2023 – 10/2023)

As a product manager in the Enterprise Product Management team, I managed the needs of the MSSP (Managed Security Service Provider) customers of the BlackBerry Cylance Cybersecurity product suite. I was responsible for Cylance Multi-tenant console, Cylance Public APIs, and support for RMM (Remote Monitoring and Management) tools. I was involved in defining a vision for core Cybersecurity platform and single console experience with an objective to define the multi-tenant workflows and experiences for MSSP customers.

My primary responsibilities included:

- Engage with customers, sales, and support
- Develop roadmap
- Define requirements, manage backlog & prioritization based on customer data
- Define user experience guidelines & provide performance guidance for features
- Deliver features using Agile and Scrum methodologies
- Take responsibility of ensuring success of all releases and implementations

These responsibilities involved working with various teams such as sales, support, marketing,

legal, enterprise product management, internal stakeholders, business partners, enterprise architecture team, software development teams, go-to-market, licensing and legal team.

I was also involved in working with RMM tool vendors to understand how MSSP customers use RMM tools and define requirements for RMM plugin support for deploying Cylance security agent on MSSP customers' device endpoints. These responsibilities included working with external software vendors to request proposals and quotes for plugin development, review with business & legal teams and selection of a vendor.

Product Owner at BlackBerry, Sunrise, FL (10/2015 – 05/2023)

As a product owner in Enterprise Solutions Development Team, I owned many competitive products and projects such as:

- BlackBerry Enterprise Server (BES) and Unified Endpoint Management (UEM) based extensible platform
- BlackBerry Integration SDK
- Public SOAP and REST APIs
- Mobile Threat Defense (MTD) feature in BlackBerry UEM and Cylance Cybersecurity suite
- Cylance Multi-tenant console for MSSP customers

My primary responsibilities included:

- Articulate detailed technical requirements derived from high level product requirements
- Work with user experience team to define UX prototypes
- Work with architecture team to finalize design
- Create stories for research and implementation of the features
- Refine, size, and prioritize stories and maintain healthy backlog
- Help development and QA team to deliver features using Agile & Scrum methodologies

These responsibilities involved working with customers, and cross-functional teams such as enterprise product management team, internal stakeholders, business partners, enterprise architecture team, and software development & QA teams.

Often, I was required to get on customer calls to present feature design to solicit feedback, customer issue investigations, and regular release updates. I enjoyed traveling on multiple occasions to the BlackBerry Developer Summit to present BlackBerry Integration SDK and Public APIs to customers.

Technical Lead and Senior Software Developer at BlackBerry, Sunrise, FL (06/2008 – 09/2015)

I joined as a Senior Software Developer to deliver integration solutions for IBM Lotus Connections and Microsoft SharePoint products with BlackBerry enterprise eco-system. These solutions included BlackBerry device application(s) and a middleware server. I provided technical leadership for designing middleware Java applications which exposed REST web services using

Apache Axis and communicated with Lotus Connections and SharePoint servers using Apache Abdera and Apache Axis SOAP client.

I later joined the initiative to create BlackBerry application development platform which included architecture and design of a generic middleware server used by BlackBerry device applications to access enterprise data and simplify push data services. My contribution included extensive work on Http communication and support for many authentication protocols such as Basic, NTLM, and Kerberos.

I was promoted to lead a small development team responsible for adding features and supporting a highly visible enterprise product which allows BlackBerry device access to enterprise servers and data. My responsibilities included technical leadership and management, design and implementation of new features and continued support using Java and JEE technologies.

Technical Manager and Senior Engineer at Trendium Inc., Sunrise, FL (11/2005 – 06/2008)

I started as a Senior Engineer in UI team and contributed to network performance monitoring products such as ServicePath and PVM used by Cisco and AT&T. I was tasked to architect, design, and implement key features using JEE, Web 2.0, Flex 2.0 with ActionScript 3.0, Struts, Spring, and IBatis.

After one and half years, I was promoted to technical manager role to lead a development team for delivering the next version of network monitoring product. I managed a team of 7 developers with a variety of skills: database, C++ systems programming, Actuate reporting, and Java. My team delivered the expected results for the product.

Senior Software Developer at Comerxia Inc., Hollywood, FL (04/2005 – 10/2005)

As a lead Java developer, I architected Java based SOAP web services using Apache Axis for merchant hosted solution; these web services allowed merchants to query information for international shipping and returns. I further contributed using Spring, Struts, and Hibernate to company-hosted shopping solution. I was also briefly involved in technical customer support.

IT Consultant at Motorola Inc. Plantation, FL (09/2001 – 04/2005)

As an IT Consultant, I was involved in many key projects over 4 years. My responsibilities included requirement analysis, effort estimation, architecture, design, development, and testing using Coldfusion and Java technologies.

Few key assignments included design/development of:

- Web application for software updates and content download for iDEN handset
- DRM solution for J2ME applications for iDEN handset
- Web application for carrier customization of iDEN handset configurations
- Content management application and shopping site for Nextel customers
- Client-server application to allow software update and digital content download over USB cable for iDEN handsets.

IT Consultant at DBED for Maryland Office of Tourism Development (OTD), Washington DC (06/2001 - 08/2001)

As an IT Consultant, I was involved in design and implementation of a CRM tool to maintain tourist destination information in the state of Maryland. I provided technical expertise using Coldfusion, HTML, JavaScript, and SQL Server technologies.

IT Consultant at *Jackson National Life Insurance* (www.jnli.com), Lansing, MI (12/2000 - 05/2001)

As an IT Consultant, I was involved in design and implementation of web applications to manage insurance and annuity products for customers. I provided technical expertise using Coldfusion, JavaScript, and DB2 technologies.

Web Developer and PowerBuilder Developer at *Focus Software Pvt. Ltd.*, Pune, India (11/1998 – 11/2000)

I was recruited as a client-server developer based on my PowerBuilder expertise to implement a full-fledged accounting system for small businesses with MS SQL Server and MS Access as back end.

I was promoted as a senior developer in web technology group to design and develop B2B Ecommerce web site and a tool for building shopping sites using ColdFusion, JavaScript, HTML, IIS server, and Oracle database.

I was again promoted as a team lead to provide technical leadership and management for a team of 6 developers to implement 1) a web portal for transportation industry, and 2) a web based executive information system for Motorola using Coldfusion and Oracle as the database.