**Husam Aldamen**

*Columbus, OH - (785)-424-0857 - Aldamen9999@gmail.com –* [*LinkedIn*](https://www.linkedin.com/in/husam-aldamen-71736620a/)

**EDUCATION**

Bachelor of Science in Business Information Systems

University of Kansas, Lawrence, KS December 2022

**WORK EXPERIENCE**

**BNY Mellon,** Pittsburgh, PA

**Data Management & Quantitative Analysis** Feb2023 - Aug 2023

* Deliver comprehensive Key Processing Indicators (KPI) report to Service Delivery management, facilitating upward reporting for higher-level stakeholders
* Conduct in-depth research on data problems, proactively devise effective solutions, and collaborate with subject matter experts to implement data remediation strategies
* Conducting in-depth research regarding automation requirements through meetings with stakeholders to understand the task or process at hand
* Create comprehensive workflow documents
* Develop creative automation solutions using UiPath software
* Conduct thorough testing and debugging to ensure the automation function accurately and efficiently
* Ensure automation solutions are deployed successfully while provide ongoing support

**BNY Mellon**, Pittsburgh, PA

**Operations Analyst** May 2022 – Aug 2022

* Implemented Robotics integration within the Data Operations group, optimizing operational efficiency
* Developed an internal marketing deck for the Service Delivery Organization regarding Robotics implementation, including defining controls and streamlining automation process
* Presented to Senior Leadership of the advantages of Robotics that are specific to the Service Delivery Organization

**Certifications**

* **edX Verified Certificate for Prompt Engineering and Advanced ChatGPT** Dec 2023
* **RPA Citizen Developer Foundation** Apr 2023
* **Linkedin Communicating Across Cultures** Sep 2022
* **BNY Mellon Summer Internship Program** Aug 2022
* **Linkedin Introduction to Linux** Apr 2022
* **Forage Project Management Virtual Experience** Dec 2021

**SKILLS/Interests**

* Power Query, Excel, Word, PowerPoint, Intermediate Python, UiPath, Tableau, Database Management/SQL, Problem Solving, Project Management, Communication, Fluent in Arabic and English, ChatGPT Prompt Engineering
* Fitness, cooking, road trips, soccer, poetry, reading