## Praveen Kumar Govardhana

## **Praveen.govardhana@gmail.com**

## 480-399-2599

## Franklin, TN

# Professional Summary:

* 15 years of experience in IT industry including 7 year of **RPA Solution LEAD RPA Developer** implementing end to end Robotics Process Automation solutions using **UiPath**  providing innovative business solutions with Java/J2ee background.
* Lead the design and architecture of end-to-end RPA solutions based on business requirements.
* Collaborated with stakeholders to understand and document processes for automation
* Lead RPA Developer involved right from POC phase to prototyping, design, development and delivering applications.
* Conducted feasibility studies to assess the suitability of RPA for specific business processes.
* Evaluated technical and business risks associated with RPA implementations.
* Created detailed technical specifications and documentation for RPA projects.
* Defined standards and guidelines for RPA development within the organization.
* Planned and overseen the integration of RPA solutions with existing systems, databases, and applications.
* Ensured RPA solutions adhere to industry regulations, security standards, and organizational policies.
* Implemented governance models to manage and control RPA processes.
* Worked closely with business analysts, developers, and other stakeholders to gather requirements and align RPA solutions with business goals.
* Collaborate with IT teams to integrate RPA solutions into the overall IT landscape.
* Effectively communicated with both technical and non-technical stakeholders, providing updates on project status, issues, and solutions.
* Identified potential risks associated with RPA implementations and developed mitigation strategies.
* Contributed to RPA project teams, ensuring successful delivery within defined timelines and budget constraints
* Proficient and Hands-On coding experience using various Open-Source Frameworks - both Frontend and Backend technologies
* Proficient in **Artificial Intelligence(AI) -** **UIPath** **Document Understanding** and creating custom labeling.
* Designed/Developed Automations using various RPA tools like **UiPath**, **Power Automate** PEGA RPA, Kofax Kapow, Workfusion.
* Proficient in setting up ROBOT machines in orchestrator, Assets, Queues etc. in Orchestrator.
* **Strong knowledge on UiPath studio, Robot, Orchestrator and other UiPath Services**.
* Experienced in creating **SDD**, **Run Book** and guiding through **PDD** creation.
* Managed end to end automation deliveries in various domains and regions in US and India.
* Proficient in developing a framework for Configuration, Reporting & Error Handling.
* Strong and precise understanding of UiPath’s technological limitations.
* Guiding the team to perform the tasks by ensuring reusability, maintainability & scalability.
* Coordinate with Business team on progress to close any gaps in the requirements.
* Vast experience in post-production maintenance and Tier 3 product support
* Designed and led development of both REST and SOAP based web services
* Well versed in Agile software development methodologies – Scrum
* Managed the administration of Orchestrator and Robo manager.
* Automated on Excel and CSV  commands for RPA solutions.
* Strong ability to identify/convert business logic/requirements to RPA candidates.
* Good knowledge of Database concept's in Oracle, SQL Server, DB2 & MySQL.
* Proficient in Troubleshooting and Debugging automations for bug fixes.
* Advocate of best practices like – Continuous integration and Test-Driven development
* Domain Knowledge – Banking-Loyalty Rewards (Credit Cards), Telecom, and Insurance.
* Demonstrated mastery in evaluating and gathering business requirements, process assessment, feasibility assessment for automation needs which resulted in efficiency gain and resource optimization.
* Experience in design and documenting automated process solutions in accordance with designed principles, High availability, and conventions.
* Onsite-Offshore co-ordination across multiple locations – USA, India

# Core Qualifications:

* Robotic Process Automation
* Application Development using Java/J2EE
* Business Process Automation
* Service Oriented Architecture

**Certifications:**

* **Diploma in UIPath Solution Architect.**
* **Certified UIPath Advance RPA developer.**
* Certified PEGA RPA Developer.
* Certified Kapow RPA Developer.
* Certified Work Fusion RPA Developer.
* Certified Work Fusion Machine Learning Data Analyst.
* Certified **Automation Anywhere** Advance Professional.

**TECHNICAL SKILLS:**

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| --- | --- |
| **Automation Tools** | UiPath, Power Automation, Automation Anywhere, PEGA RPA, Kofax Kapow, Work Fusion  |
| **Scripting Languages** | Java Script, C#, Groovy |
| **Server-side Programming** | Java/J2ee, Spring MVC, REST, SOAP, XML, JMS, Quartz Batch Jobs, Java Swings, JSON, CSS |
| **App/Web Servers**  | Apache Tomcat, Oracle WebLogic, IBM WebSphere, JBoss |
| **Databases** | DB2, Oracle 10/11g, SQL Server, PL/SQL, MongoDB |
| **Other Tools** | Git/SourceTree, SVN, Jenkins, XL Release, Maven, IBM RAD, SVN, Stash, Maven, GIT, Eclipse, Jenkins, Rally, Service Now, Putty, Hailstorm, Splunk, Continuum  |
| **Unit Testing/Tools** | JUnit, Selenium (Web Driver) |

**Education:**

**Master of Computer Applications**, Osmania University, India. Graduated in 2005

**B.Com(Computer Applications**), Kakatiya University, India. Graduated in 2001

**Client and Project Details:**

**Client: Geodis – Brentwood TN June 2021 – Till Date**

**Role: RPA Lead Developer**

**Project Name: Freight Forwarding**

**Responsibilities:**

* RPA Lead developer. BOTs development using **UiPath** and **Power Automate** RPA tool.
* Responsible for design and develop various type of BOTs both attended and unattended.
* Automated Desktop, Web, Citric, Main Frame apps using UiPath tool.
* Automated extraction of PDFs using AI – UiPath Document Understanding.
* Responsible for Process assessment.
* Support UAT and Production issues.
* UiPath Orchestrator, RE-Framework, UiRobot, Studio and Packages.
* PDD**,** SDD and Run Book.
* Defined RPA automation strategy for process involving web applications implemented.
* Peer review code and technical documents for other team members.
* Utilizing source control software to maintain integrity of production software, including prior versions of code.
* Following defined Software Development Life Cycle (SDLC) and Change Control processes.
* Involved in end-to-end life cycle of the automation processes by using UiPath.
* Hands on experience on RE Framework.
* Tracking the status of various tasks and conducting periodical reviews to produce the deliverables within the estimated timelines
* Worked in collaboration with other vendor teams, includes, QA, operational groups Performed

**Environment:** C# Script, REST, UIPath

**Client:** Western Alliance Bank - Phoenix, AZOct 2019 – June 2021

**Role: RPA Lead Developer**

**Project Name:** Automated Mobile Deposit Process**.**

**RPA Tool: UIPath**

* Joined as a RPA Arch/Lead RPA Developer and successfully completed RPA environment includes Infrastructure, business process intake, **review ROI** and processes for analysis, build, test, deploy, stabilize and improvement.
* Analyzing and assessment for existing business process and determining the automation feasibility using RPA.
* Involved in creating custom process assessment calculator.
* Successfully developed and delivered complex processes with high values.
* Responsible for Infrastructure setup, upgrades and Monitoring license management.
* Worked with all types of interfaces like **web, mainframe, java, citrix, pdf, word, excel, outlook, desktop apps, OCR.**
* Worked with Business Teams in process analysis, optimization and also experience in providing required documents and planning for best automation results
* High complexity projects delivered around 100 for various units like Risk Management, Finance & Accounting, Audit, Billing, and Customer service.
* Developed apps specifically for reporting and Audit Logs
* Provided architecture and design guidance to project teams developing business process management solutions using RPA
* Provided thought leadership to clients across business and technical project dimensions solving complex business requirements
* Accountable for ensuring the business and technical architecture of the delivered solution matches customer technical and functional requirements and commits to Customer Success.

**Client:** MUFG -Phoenix, AZJan 2019 – Sep 2019

**Role:** RPA Lead Developer

**Project Name**: DDCT Upgrade (Kapow). Control Room Project (PEGA Robotics)

**RPA Technologies: UiPath,** PEGA Robotics(Open Span) RPA, C# Script, REST

* Joined as RPA Lead Develop team to develop DDTC upgrade project using Kofax Kapow tool.
* Designed and implemented end to end automation processes using Kofax Kapow and PEGA Robotics RPA tools for various LOBs in MUFG.
* Worked with interfaces like web, mainframe, java, citrix, pdf, word, excel, outlook, desktop apps and OCR.
* Involved in understanding PEGA Robotics tool and creating POCs using tools which was newly purchased tool to client.
* Involved in assessment and management of Automation projects in agile methodology, with project design, development to post Go-live Support
* Conducted Scrum meetings with onsite and off-shore teams to sync & update project status on a daily basis and make sure weekly goals are met.
* Coordinated with technical teams across multiple locations and time zone to achieve automation solution.

**Client: Humana** – Louisville, KYNov 2017 – Jan 2019

**Role:** RPA Developer

**Project Name: UiPath,** PayCah

**RPA Technologies:** Work Fusion, Web Harvesting, SOAP, REST, Groovy, Git/SourceTree, Jenkins, selenium .

* Joined as RPA Developer and quickly learn the tool and complemented various levels of certification on Work Fusion Tool.
* Implemented end to end automation processes using Work Fusion tool for various LOBs.
* Worked with interfaces like web, mainframe, citrix, pdf, word, excel, outlook, desktop apps and OCR.
* Projects delivered around 15 for various regions departments which involves high complexity
* Involved in assessment and management of Automation projects in agile methodology, with project design, development to post Go-live Support
* Conducted Scrum meetings with onsite and off-shore teams to sync & update project status on a daily basis and make sure weekly goals are met.
* Coordinated with technical teams across multiple locations and time zone to achieve automation solution.

**Client:** American Express – Phoenix, AZFeb 2010 – Sep 2017

**Role:** Java Lead

**Project Name:** Membership Rewards

**Environment:**  Java/J2ee, SOAP, Spring REST/MVC, WebSphere, JBoss Studio, OpenShift, Jenkins, XL Release, Splunk, DB2, MONGO DB, Voltage Encryption, Continuum, Service Now, Junit, Mockito.

* Implemented projects in Agile methodology using Java/J2EE, Spring, SOAP, REST.
* Responsible for Analysis, Design, and Implementation activities.
* Responsible for tracking the status of various tasks and conducting periodical reviews to produce the deliverables within the estimated timelines
* Responsible for required support to the business users during the SIT and UAT phase.
* Worked in collaboration with other vendor teams, includes, QA, operational groups Performed
* Created the RFCs for deploying the application into E2, E3 environments.
* Application support for dependency teams and involved to resolve any production issues.
* Performance testing using JMeter.
* Involved in Complete Analysis of new Services layout discussions for MR requirements.

**Client:** T-Systems - Pune, IndiaJuly 2007 – Jan 2010

**Role:** Java Developer

**Project Name:** RUBIN

**Environment:** Java, Swings, EJB, TopLink, JUnit, SVN.

* Implemented projects in Agile methodology using Java Swings UI development
* Responsible for Analysis, and Implementation activities.
* Responsible for produce the deliverables within the estimated timelines
* Responsible for required support to the business users during the SIT and UAT phase.
* Worked in collaboration with other vendor teams, includes, QA, operational groups Performed

