Dana Scarpati

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Professional Summary

Dedicated versatile Systems Manager with 15+ years of experience in corporate service controls, IT business analysis, and system engineering. Leverages expertise in leading large-scale software implementation and infrastructure projects, demonstrating a strong ability to manage cross-departmental technology initiatives and streamline operational processes. Provided innovative technology solutions through effective leadership and strategic planning, driving project success.

Work Experience

Broward Health Corporate | Fort Lauderdale, FL
Manager - Corporate Service Controls | January 2019 - September 2023
- Managed the procurement of software for 10 departments by conducting comprehensive RFQ/RFP processes and overseeing contract execution to ensure seamless integration of software solutions
- Led the Aquicore installation project for business energy analytics by coordinating resource and deliverable, enabling a 5-8% reduction in energy consumption across the organization
- Empowered operational reliability by overseeing the upgrade of firmware, hardware, and software for Temptrak control monitoring, implementing technology solutions to align with safety standards
- Directed a significant $8M Capital Infrastructure Project by managing the replacement of 6 chillers and 1 boiler to improve the facility's energy efficiency and reduce operational costs
- Augmented asset management by introducing Megamation CMMS across multiple platforms including desktop, tablet, and mobile applications to increase maintenance efficiency
- Streamlined data analysis processes by developing and automating report metrics and KPIs using MS Excel and Crystal Reports to provide actionable insights, setting the business up for success
- Managed fleet operations including vehicle and driver onboarding by monitoring driver licenses and coordinating annual competency to ensure compliance and reduce operational risks
- Upgraded enterprise access control software by managing the replacement of 25+ obsolete controllers and operating both systems during migration to complete the project on-time and under budget

Broward Health Corporate | Fort Lauderdale, FL
IT Business Systems Analyst - Associate | May 2015 – January 2019
- Served as the primary user liaison for multiple departments by coordinating equipment purchases and managing technology changes to minimize downtime and enhance departmental efficiency
- Enhanced the Intranet and website by utilizing Active Directory and SharePoint to improve user experience and internal communication, achieving an increase in intranet engagement
- Facilitated the implementation of critical software like Teammate+ for Internal Audit by coordinating with networking, server, and database teams to streamline operational processes, advancing audits
- Administered key applications (Megamation CMMS and Temptrak) by resolving service tickets and providing on-call support to facilitate system functionality, reducing issue resolution time (under 4 hrs)
- Managed the reconciliation of the Cerner HS Monthly Service Invoice and other Cerner financial activities by maintaining precise financial records to ensure accuracy and compliance

Broward Health Medical Center | Fort Lauderdale, FL
Project Representative and Systems Engineer | August 2002 – May 2015
- Supported the Megamation CMMS as a Database System Administrator by overseeing the migration from MP2 database application to increase work order completion rates and tracking
- Customized the application for preventive maintenance and code compliance with barcode scanning technology by implementing BHMC & BHN to streamline compliance processes and improve safety standards

- Enabled remote access to work orders and preventive maintenance tasks by developing and implemented a mobile application to reduce response times for maintenance requests completion within 3 days
- Managed assets by creating new procedures, codes, and standard compliances with regulatory bodies such as TJC, CMS, AHCA, OSHA, and CAPS to maintain facility and regulatory compliance
- Drove reporting and KPI development by utilizing Crystal Reports and Visual Cut application for automated report delivery to enhance data analysis and reporting efficiency

Additional Experience

Broward Health Corporate | Project Representative and System Engineer

Skills

Project Management, Strategic Planning, Communication, Team Building, Procurement, Task Prioritization, Information Technology, Systems Architecture, Collaborative, Process Improvement

Technologies

Microsoft Office Suite, MS Project, MS Visio, SQL, C++, Active Directory, Java, Adobe Professional Suite, Aquicore, AutoCAD, Arreva, Axiom, Building Automation Systems, Crystal Reports, GHX/Procurement Suite, HealtheAnalytics, FastPass, Kronos, Lawson, Microsoft Projects, Microsoft Visio, Megamation, PolicyStat, SnagIt, ServiceNow

Education

Associate of Science in Computer Programming and Analysis | Broward College

Certifications

CIW Web Foundations Associate | CIW-Broward College |
Adobe Certified Associate | Adobe-Broward College |
Crystal Reports Advanced |PPG |
ITIL, CISTM, CISSP Certifications | The Knowledge Academy | Anticipated [June 2024]