**SNEHA PAWAR**

Sunnyvale, CA 94086

6508802840

sneha.arjunpawar@gmail.com

**Summary**

8+ years of experience in Robotic Process Automation (Automation Anywhere, Microsoft Power Automate), SQL, Python, Project Management, SCRUM Master and Solution Architect. Carrying good experience in designing document, requirement gathering, development of bots and implementing automation solutions. Transitioning and migration of bots from old platform/version into cloud, with testing on PROD.

**Skills**

|  |  |  |  |
| --- | --- | --- | --- |
| Automation Anywhere A360 | Microsoft Power Automate | SQL | Business Analysis |
| UiPath | PMP | PSM | Power Apps |

**Experience**

**GuruSchools LLC, November 2022 to Present**

**RPA lead for Peloton - NJ**

* **Designed** and deployed 15+ end-to-end automation solutions, optimizing order processing and fulfillment workflows and reducing lead times by 50% using Microsoft Power Automate
* **Implemented** attended and unattended **robots** to automate customer support ticket processing, resulting in a 70% reduction in average response time.
* **Collaborated** with **business analysts** to gather requirements and implement automation solutions that led to a 60% increase in data accuracy.
* **Developed** custom Automation Anywhere scripts to integrate disparate systems, reducing data reconciliation efforts by 80% and ensuring real-time data consistency.
* Exposure in different RPA (Robotic Process Automation) Tools like, MS Windows UI Automation, I Macro and Open Connect.
* Worked on install and setup development and QA environments for WorkFusion RPA.
* Designed, Developed and tested Bot tasks using **Automation Anywhere**.
* Performed Regression and UAT testing by dropping the production data into test regions using IBM QT 90 Macros and confirmed the test results in C3 screen capture or file aid manually.
* Design applications using BPM Appian (Business Process Management software).
* Worked wif Business to understand their requirement and design and develop them into to process flows and models wifin Appian.
* Drive end-to-end implementation of the Process Mining engagements across various customers and

industries.

**Apexon, January 2022 to June 2022**

Technical Lead for J Knipper and Company, Inc. – NJ

* **Owned** and **managed** entire project as an individual contributor.
* **Analyzing** the automations, requirement gathering, documentations, feasibility testing, **development** of automations using **Power Automate** and **Python** with SQL, testing and **implementation**.
* Presenting POC’s to the client and **fostered communication** between the clients for **debugging** sessions.
* Deployed the process in UiPath Orchestrator and scheduled their execution.
* Participate in product design reviews and review documents to evaluate the quality of functional requirements and drafted Test Plan for System and UAT Testing.
* Developed robotic bots using **Automation Anywhere** to automate manual, repetitive, rule based and

high-volume processes.

* Involved in Process mining for bridging the gap between data mining and business process modeling.
* Experience in Data Analysis concepts like Data Mining, Process Mining Statistical Analysis.

Solution Architect for Bosch – CA

* **Designing and developing** the automation bots using Automation Anywhere A360 and SQL.
* Working with the team as a **SCRUM master** for a mid size team.
* Strong knowledge and experience of lean **project management methodologies** – Agile/Hybrid.
* Experienced in Data Analysis concepts like Data Mining, Process Mining & Statistical Analysis.
* Worked on creating architecture for integrating WorkFusion with various legacy and migrated

Applications.

Virtusa, November 2019 to December 2021

Consultant for Citi Global Group - India

* **Led** process mining for multiple business lines across Citi (APAC, EMEA & America region)
* Carrying out the **Software Development Life Cycle** and supporting the Automation projects across the global units of Citi Corporation.
* **Expertise** **in dealing with multiple platforms** (Automation Anywhere V10 and V11, UiPath, Oracle SQL, Tableau, Process Mining, Xceptor, Cloud networking and ServiceNow)
* **Strong understanding** of TPAM, Cyber Ark and any other password vault preferred.
* Worked on install and setup development and QA environments for **WorkFusion RPA**

Mphasis, September 2017 to November 2019

Analyst for Bank of The West & AON solutions - India

* **Analyses** multiple requirements from different business domains and **draw out synergy’s** and make recommendations on how best to deal with the demand.
* **Build estimation** of FTE hours and calculation of **ROIs**.
* **Expertise** in negotiation, decision making, influence, **leadership** and conflict resolution
* **Development of automations** using Automation Anywhere V10 while using cloud infrastructure.
* **Managing lab environment** for multiple platforms of Development, UAT & SAT testing as well as PROD.
* **Hands on** Excel, Power Point and DBMS (Maria DB).

Cognizant Technologies Solutions, June 2016 to August 2017

Senior Systems Engineer for Credit Suisse -India

* **Develop** the end to end project plans with the execution team including Global Process Lead, Reengineering Lead, and Technology team.
* Reduce manual efforts by **automating** manual daily checks, scheduled activities, **maintenance and issue troubleshooting** for L1, L2 & L3 activities on 6 platforms namely Unix, Windows, Storage,, Backup, DB, Network & Voice Infrastructure Systems using Ayehu Eyeshare, ServiceNow and Oracle SQL.
* Participating in tech calls and **liaising with stakeholders**.
* **Facilitate creation** of the tasks for the **Sprint** with dependencies identified. Work with key SMEs and partners to troubleshoot and prioritization actions.

UCO bank, June 2015 to June 2016

RPA developer -India

Designed and implemented a robotic solution for order processing, reducing processing time by 50% and increasing order accuracy to 99.5% using Uipath.

* Collaborated with process owners to identify and automate repetitive tasks, resulting in a 25% reduction in manual work and saving over 200 work-hours monthly.
* Created an UiPath bots for HR onboarding, decreasing onboarding time by 40% and improving new hire experience.

|  |  |
| --- | --- |
| **Certifications**   * ITIL V4 Foundation * Automation Anywhere V10, V11, A360 * PMP * PSM   **Education**  **Post-Graduation Diploma** in Business Analytics and Business Intelligence-Amity University Noida India,  **Bachelor of Engineering** in Computer Science and Engineering- Nagpur University India |  |