DAVID MILONE

Product Leader with a history of data analytics, user experience, program management and people mentorship.

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WORK HISTORY

LEVATAS
Artificial Intelligence firm located in South Florida.

DIRECTOR, PRODUCT EXPERIENCE	3.2023 - 9.2023
PRODUCT MANAGER	5.2022 - 3.2023
PRODUCT OWNER / LEAD STRATEGIST	4.2019 - 5.2022
PROGRAM MANAGER	6.2018 - 4.2019
AGILE PROJECT MANAGER	5.2016 - 6.2018

- ★ Launched a SaaS product into the market - an automated inspection software that uses AI computer vision models integrated with Boston Dynamics' Spot
- Acted as the voice of the user in the feature development and prioritization process
- Developed strategic roadmap and designed product require-ment documentation for new features and quality-of-life improvements
- Tracked and managed progress against milestones, resources and budgets using Scrum Agile Methodology
- Communicated with leadership to provide regular updates, insights, and strategic recommendations
- Developed product support process, documentation and team
- Managed and mentored direct reports while leading the communicaton between cross-functional departments
- ★ Lead a mixed-resource team from several different companies to launch a computer vision solution for a major cruise line designed to increase customer satisfaction

DREXEL UNIVERSITY
College of Arts & Sciences located in Philadelphia, Pennsylvania.

ADJUNCT PROFESSOR	1.2021 -

- ★ Created and taught online class for masters-level course on Project Management in Communication.

TYCO / JOHNSON CONTROLS
International fire and security provider, headquatered in Wisconsin.

PROGRAM MANAGER	5.2011 - 5.2016
SERVICE BUSINESS DEVELOPMENT	5.2009 - 5.2011
6SIGMA BLACK BELT	5.2007 - 5.2009

- ★ Lead national sales program, owning its CRM tools, including development and launch of a mobile proposal application
- Developed national training program for sales representatives
- Executed Lean 6Sigma and Kaizen initiatives in district offices

ABOUT ME

I am loyal team leader who thrives on building and empowering my teammates and driving them to success. I was at my previous company for over thirteen years and have been at my current employer for over seven years; I truly care about the bonds I build with my team and our users and ensuring that we're developing an amazing product that exceeds expectations.

Due to my time in emerging technologies and agile methodology, I think it's really important for me to be a stable, focused presence that can take some of that unknown and transform it into detailed milestones, actionable tasks, roadmaps and documentation.

I advocate for users and execute for leadership. For my team, I make every day an opportunity to empower them, celebrate their wins, learn from any losses and make sure they are never alone in their adventure.

EDUCATION + CERTIFICATIONS

KENT STATE UNIVERSITY
MASTER'S DEGREE: USER EXPERIENCE　　2019

PENNSYLVANIA STATE UNIVERSITY
BACHELOR'S DEGREE: FILM　　2003

SCRUM ALLIANCE
CERTIFIED SCRUM PRODUCT OWNER　　2017

PROSCI
CERTIFIED CHANGE PRACTITIONER　　2014

APPLICATIONS

Jira　Confluence　Asana　Monday

Basecamp　Trello　Zendesk　Zoom

Smartsheet　Slack　Google Workspace

Microsoft Teams　Microsoft Office 365

Adobe Photoshop | Illustrator | Premiere

Additional work history available upon request.