**Swathi Muppalla**

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**Professional Summary**

* **3X RPA UiPath Certified Developer** with 7+ years of experience in designing, developing, and implementing automation solutions.
* Experience in Designing, Developing, Testing and deployment of Bot's using RPA tool **UiPath** Automation Anywhere (**IQBot**).
* Hands-on experience from end-end process implementation on UI Path.
* Hands on experience in working closely with Process SMEs/Business Analyst to prepare Process Definition Document (PDD) & Solution Design Document (SDD) which describes the process to be implemented and educates SMEs to work with Bots in production.
* Stimulated in the process of UiPath Orchestrator for deployment, monitoring, and management of UiPath Robots automation activity.
* Automated text in PDF's using screen scraping to calculate the invoices and store them into a data table using UiPath.
* Hands-on experience on UiPath studio concepts like debugging a workflow, managing the packages, creating variables, arguments, control flows.
* Experience in automating SAP, CRM, and Workday Applications.
* Hands-on experience in automating interfaces like Web, desktop, and Citrix.
* Performed one of the Screen Scraping methods i.e., Optical character recognition (OCR) (Google OCR / Microsoft OCR engines) to process PDF invoices and JPEG images.
* Worked with applications using API for faster response.
* Developed Automations in web applications, desktop applications using Robotic Process Automation Tool UI Path, and performed excel manipulations and validations.
* Proven track record in leading end-to-end automation projects, optimizing processes, and achieving cost savings. Proficient in analyzing requirements, designing workflows, and utilizing UiPath Studio for complex task automation.
* Strong problem-solving abilities, detail-oriented, and excellent communication skills.

**Education & Certifications**

B. Tech Computer Science & Engineering Jawaharlal Technology University, Anantapur (2016)

* UiPath Advanced RPA Developer Certified, December 2019.
* UiPath Business Analyst Certified, August 2020.
* UiPath Solution Architect Certified, November 2021.

**Technical Skills**

* UiPath Studio, UiPath Orchestrator, UiPath Robots, Blue Prism, Intellibot Automation Anywhere (IQ Bots, Meta Bots), AI Fabric, Document Understanding Reframe Work, Workflow Automation, State Machine, Exception Handling Integration with APIs and External Systems, Testing and Debugging
* REST and SOAP API, XML, JSON
* C, C#, PL/SQL
* Automation Anywhere (Version 11 & A360)
* Scripting Languages: HTML, JavaScript
* RDBMS: Microsoft SQL Server 2005/2008/2012
* Operating System: Windows 7, Windows 10

**Professional Experience**

**IRIS Software INC. Oct 2022 – Jul 2023**

**RPA Senior Engineer**

**Client: RXO Logistics**

**Responsibilities:**

* Responsible for implementing the full life cycle of RPA solutions: Identifying automation opportunities, gathered requirements, implement, test, and deploy targeted automation solutions using industry leading RPA.
* Developed the Bots and workflows as per client requirement.
* Developed ROBOTS using UiPath to automate and accelerate 80% of standard business process with minimum human intervention for remaining non-standard processes.
* Developed robots using UiPath studio, identifying and debugging the errors using error handlers and participated in online meetings to demonstrate the capabilities of RPA for on-going projects and potential clients.
* Configured UiPath processes and objects using core workflow principles that are efficient, well structured, maintained, and easy to understand for further requirements.
* Automated Several Processes and Business activities for various business systems and Provided knowledge transfer/support/Assistance to the Application development and Support teams.
* Created process model for windows-based application using UiPath and testing it in the inbuilt controller provided by UiPath Studio.
* Used UiPath Orchestrator for deployment, monitoring, and management of UiPath Robot automation activity.
* Worked with OCR, ICR and Machine learning for designing in UiPath studio and with the UI team to design the appropriate icon and display for the screens.
* Efficiently handled monitoring and troubleshooting the studio environment through Orchestrator.
* Involved in Logging into websites, searching websites, submitting web forms, or updating records on a website.
* Automated data transfers, including importing/exporting data between applications or files using UiPath.
* Involved in code review and fine-tuning the code for performance related issues and worked on debugging application for fixing bugs and Production support.
* Maintained several RPA Bots as batch processes on daily basis and ensured quality and high performance to the internal and vendor applications of the organization.

**Environment**: UiPath, .Net, C#, Web applications, Windows Applications, MS office reader, Oracle, SQL Server, SOAP, REST Services.

**Standard Chartered Bank Apr 2022 – Sep 2022**

**RPA Lead Developer**

**Domain: Banking | Account Payables**

**Responsibilities:**

* Responsible for implementing the full life cycle of RPA solutions: Identifying automation opportunities, gathered requirements, implement, test, and deploy targeted automation solutions using industry leading RPA.
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* Developed ROBOTS using UiPath to automate and accelerate 80% of standard business process with minimum human intervention for remaining non-standard processes.
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* Worked with OCR, ICR and Machine learning for designing in UiPath studio and with the UI team to design the appropriate icon and display for the screens.

**Environment**: UiPath, .Net, C#, Web applications, Windows Applications, MS office reader, Oracle, SQL Server.

**Cigniti Technologies Mar 2021 – Apr 2022**

**Senior Software Developer – RPA UiPath**

**Client: Crown Castel**

**Responsibilities:**

* Responsible for implementing the full life cycle of RPA solutions: Identifying automation opportunities, gathered requirements, implement, test, and deploy targeted automation solutions using industry leading RPA.
* Developed the Bots and workflows as per client requirement.
* Developed ROBOTS using UiPath to automate and accelerate 80% of standard business process with minimum human intervention for remaining non-standard processes.
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* Worked with OCR, ICR and Machine learning for designing in UiPath studio and with the UI team to design the appropriate icon and display for the screens.
* Efficiently handled monitoring and troubleshooting the studio environment through Orchestrator.
* Experience in automating SAP, Salesforce, Web Application using UiPath.

**Environment**: UiPath, .Net, C#, Web applications, Windows Applications, MS office reader, Oracle, SQL Server, SAP, Salesforce.

**Emids Health Care Technologies Aug 2019 – Mar 2021**

**Associate Analyst – RPA UIPath**

**Clients: Care More & Anthem**

**Domain:** Health Care | Encounter Re-Billing & Person Merge

**Responsibilities:**

* Responsible for implementing the full life cycle of RPA solutions starting from identifying Automation opportunities, gathering requirements, implementing, testing, and deploying targeted Automation solutions using industry leading RPA tool Automation.
* Develop Automation processes as per the Technical Design Document (TDD) to meet the requirements.
* Innovatively integrated the advanced features of Automation tools like OCR, Web Recorder for existing robots and improved the performance 3 times better.
* Worked with Project Managers, Business Leads, and Business Analysts to define business requirements for designing, testing, and building RPA Process to meet those requirements.
* Detail oriented with strong organizational, logical, and problem-solving skills.

**Environment**: UiPath, .Net, Web applications, Windows Applications, MS office reader, Oracle, SQL Server.

**Uber Tech Labs Apr 2016 – Aug 2019**

**Jr RPA Developer**

**Client: Mahindra & Mahindra**

**Domain: Insurance | M&M Insurance**

**Responsibilities:**

* Understanding of bot performance and metrics to ensure that architecture and infrastructure met current and future business needs.
* Responsible for implementing the full life cycle of RPA solutions starting from identifying Automation opportunities, gathering requirements, implementing, testing, and deploying targeted Automation solutions using industry leading RPA tool Automation.
* Detail oriented with strong organizational, logical, and problem-solving skills.
* Involved in deployment of Automation in user environment.
* Experience in automating windows applications and web browser applications.

**Environment**: RPA: Intellibot Tool, .Net, Web Applications, Windows Applications, MS office reader.