**Sirisha Kosuri**

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SUMMARY

* Overall **8+ years** of IT, experience including 5+ year in RPA Process implementation using **UIPATH.**
* Involved in providing training sessions for UIPATH Developer Certification in partnership with UIPATH INC as **Certified UIPATH instructor.**
* Involved in different phases of **SDLC**analysis, design, development, testing, integration, implementation, and maintenance.
* Expertise in **UiPath** and in its architecture.
* Helped in performing tool evaluation and feasibility.
* Analysed, understood, and documented the business processes in detail wherever required.
* Involved in **process automation** collaborations with business users globally to analyze business processes and recommended RPA based solutions for the processes.
* Understanding the integration of **Windows/Web applications** with thin client/Citrix environment.
* Designed applications with excellent exception handling mechanisms.
* Worked with SMEs to create **PDD (Process Definition Document)** and developed separate **SDD (Solution Design Document).**
* Also experienced in setting up RPA COE.
* Created and Scheduled the Bots in Control Tower **(UiPath Orchestrator**). Expertise in scheduling, triggering of tasks with advance features of task-queuing technology and deploying tasks in Remote PC’s.
* Involved in fixing Business Process Production issues using UiPath.
* Familiar with features of **UI elements, data scrapping, selectors, PDF image** and **text automation.**
* Experienced in integrating the automation features like **web recording** and **OCR** for better capturing of text from image and make it readable.
* Excellent communication, leadership, and interpersonal skills with proven ability in resolving complex software/application related issues.
* Created and documented test procedures and scenarios for the pre-UAT phases and supported operational teams during the UAT and rollout phases.
* Certified as **UiPath Developer Foundation** Diploma **UiPath developer Certification**.
* Programming experience with languages such as **.NET**, **Python** in a requirement structured environment.
* Knowledge in web technologies like **HTML, CSS, JavaScript, SOAP** and **REST API**.
* Posses Good Communication and Interpersonal skills.
* Enthusiastic learner with an innate ability to quickly grasp concepts and technical skills
* Actively involved and participated in the planning and execution of code deployment by executing the work breakdown structure to ensure smooth and successful Go-live.

**TECHNICAL SKILLS**

|  |  |
| --- | --- |
| Languages and Scripts | .Net Framework, C#.Net, VB.NET |
| RPA Tools | UI path studio 2018.2.x,2019.10.x 2020.10.x UI path Orchestrator 2020,2021 |
| Microsoft Technologies | Microsoft .NET Framework 3.0/3.5/4.0, ADO.NET |
| Web Services | SOAP, RESTFUL Web Services |
| IDE/Tools | MS- Visual Studio 2010/2012, MS - Office, Visio. |
| Database | MySQL, MS-SQL Server 2008/2012 |
| Operating Systems | Windows |

**CERTIFICATIONS**

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| --- | --- | --- | --- |
|  | RPA Advanced Certified Developer  Certified Level 1 UiPath Foundation Training  Certified Level 2 UiPath Orchestrator2018.x  Certified Level 3 UiPath Advanced Developer |  | Certified UiPath RPA Awareness  Certified UiPath SAP Automation  Certified UiPath Security Training  Certified UiPath Licensing Training  UiPath Document Understanding |

**PROFESSIONAL EXPERIENCE**

**Client: Pike Aug 2022 – Present**

**Role: RPA Developer (UIPATH)**

**Responsibilities:**

* Involved in Robotic Process Automation (RPA) from requirements gathering, solution designing, coding, testing, debugging, documentation, and implementation on tools like **UiPath and Power Automate Desktop Flows.**
* Successfully delivered Proof of Concept (POC) to the client.
* Automated different Processes for Pike. Impacted Applications Include: Web Based Applications (Dynamics and oracle applications).
* Used Excel activities to get required data and do required validations.
* Used Email **AUTOMATION** with different activities for **OUTLOOK** to Send emails whenever an exception is encountered.
* Built reliable Selectors using UI-Explorer and wildcards for dynamic selectors.
* Maintained best practices from end-to-end process like creating annotations for each workflow and variables too, naming conventions for arguments and each activities, proper exceptions and system. Source to get the activity information.
* Used Orchestrator to deploy and manage processes and packages executed by one or multiple Configured BOTs.
* Worked on Process Design Document(PDD) and Solution Design Document(SDD) step by step to develop the process.
* Used WEB Api call(REST) to validate data and insert data into Dynamics CRM.

**Environment:** UiPath 2021.10.x, Power Automate Desktop Flows, Web Based Applications(Oracle and Dynamics), Desktop Applications Microsoft Excel and Microsoft outlook

**Client: Catic, Rocky hill, CT May 2021 - July 2022**

**Role: RPA Developer (UIPATH)**

**Responsibilities:**

* Involved in Robotic Process Automation (RPA) from requirements gathering, solution designing, coding, testing, debugging, documentation, and implementation on tools like UiPath.
* Created **Proof of Concept** (POC) to show the client how the process works.
* Expert in Working with UiPath Studio, Robot and Orchestrator.
* Automated different Processes for Catic. Impacted Applications Include: **Web Based Applications and Desktop Based Applications, Excels, PDF’s and Emails.**
* Worked on Document Understanding ML activities like **Taxamony Manager**, **Digitization**, **Classification** **Extraction** and **Export Extractions** of the templates.
* Used Excel activities (**Excel Application Scope, Read Range, Write Range, and Insert Row/Column**) to perform operations in excel sheet while taking excel sheet data as input.
* Used **Email AUTOMATION** with different activities for **OUTLOOK** to Send emails whenever an exception is encountered.
* Built reliable Selectors using **UI-Explorer** and wildcards for **dynamic selectors**.
* Maintained best practices from end-to-end process like creating annotations for each workflow and variables too, naming conventions for arguments and each activity, proper exceptions, and system. Source to get the activity information.
* Used Orchestrator to deploy and manage **processes** and packages executed by one or multiple Configured BOTs.

**Environment**: UiPath 2021.10.x, Desktop Applications, Microsoft Excel, and Microsoft outlook

**Client: NBC, Universal city, CA Jan 2020 – April 2021**

**Role: RPA Developer (UIPATH)**

**Responsibilities:**

* Worked on provisioning Bots like, **Unattended, Non-production and Development**.
* Automated NBC universal customer receipts which are in digital form, grab essential data and pass the data into **NBC desktop application present in Citrix environment**.
* Good understanding and experience using Microsoft Office applications, including the ability to read **Excel** to translate them to RPA solutions.
* Worked on various PDF to extract data using **Read PDF** and **OCR.**
* Ensures reusable components are designed & developed where applicable.
* Worked with the **on premise**, **cloud applications** and **web-based applications**.
* Built reliable Selectors using **UI-Explorer** and wildcards for **dynamic selectors**
* Extensively worked on **debugging** application for fixing bugs and Production support.
* Used **Re-Framework** to build, test and run Un-Attended processes, according to the requirements, following the best practices.
* Experience in designing **the Process Definition Documentation (PDD)**, **Solution Design Document (SDD)** & assessment steps document.
* Used **Email AUTOMATION** with different activities for **OUTLOOK** to Send emails whenever an exception is encountered.
* Worked with test teams during the Product test and UAT phases to fix assigned bugs.

**Environment:** UiPath Studio 2019.10.x, UiPath Orchestrator 2020.10.x, Citrix, Microsoft Excel and GIT.

**Client: USAA, San Antonio, TX Jan 2019 - Dec 2019**

**Role: RPA Developer/UiPath**

**Responsibilities:**

* Responsible for implementing the full life cycle of **RPA solutions**: Identifying automation opportunities, gathered requirements, implement, test and deploy targeted automation solutions using industry leading RPA.
* Developed the **objects** and **workflows** as per client requirement.
* Worked with Business Teams to create **PDD** (**Process Definition Document**) and developed separate **SDD (Solution Design Documents**).
* Developed **ROBOTS** using **UiPath** to automate and **accelerate** 80% of standard business process with minimum human intervention for remaining non-standard processes.
* Developed robots using UiPath studio, identifying and debugging the errors using **error handlers** and participated in online meetings to demonstrate the capabilities of RPA for on-going projects and potential clients.
* Configured UiPath **processes** and **objects** using core workflow principles that are efficient, well structured, maintained and easy to understand for further requirement.
* Automated Several Processes and Business activities for various business systems and Provided knowledge transfer/support/Assistance to the Application development and Support teams.
* Worked with mainframe, windows and web application **end-to-end process** automation using UiPath.
* Created process model for **windows-based application** using **UiPath** and testing it in the inbuilt **controller** provided by UiPath Studio.
* Used **UiPath Orchestrator** for deployment, monitoring and management of UiPath Robot automation activity.
* Efficiently handled **monitoring** and **troubleshooting** the studio environment through **Orchestrator.**
* Involved in Logging into websites, searching websites, submitting web forms, or updating records on a website
* Automated the data transfers, including **importing/exporting** data between applications or files using UiPath.
* Involved in code review and fine-tuning the code for performance related issues and worked on debugging application for fixing bugs and Production support.
* Maintained several **RPA Bots** as batch processes on daily basis and ensure quality and high performance to the internal and vendor applications of the organization.
* Worked with different teams in making changes in developed processes as per the Technical Design Document (TDD) to meet the defined requirements.
* Worked with test teams during the Product test and UAT phases to fix assigned bugs

**Environment:** UiPath, .Net, C#, Web applications, Windows Applications, SQL Server

**Client: Express Scripts, Franklin Lakes, NJ Aug 2015 - Dec 2018**

**Role: Salesforce Administrator**

**Responsibilities:**

* Hotwire has different departments, such as Fission Home, Fission Stay, Fission Work, Fission- U, Fission Plus.
* Salesforce is used by the sales representatives to track their sales cycle in most of the departments.
* Uses Enterprise version Salesforce sales cloud objects such as Accounts, Contacts, Leads, Opportunities, Products, Price books.
* Day to day activities include but not limited in creating **fields, formula fields, workflow rules, Objects relation, validation rules, record types, page layouts.**
* Created **workflows** for automated email alerts, tasks assigned to the owner or field updates based on the status of the field.
* Created **Process Builder** to auto assign task and email notifications for look up fields.
* Created Vision diagram for each module on how the process flow for sales representatives in salesforce.
* Loaded Accounts, Opportunities and respective notes using **Salesforce data loader** and
* Salesforce dataloader.io, which is powered by MuleSoft.
* Created **reports** and **dashboards** based on the profiles.
* Created custom **report types** to track duplicate Accounts, Contacts based on the Shipping/Service Address.
* Installed applications from App exchange based on the company needs.
* Some of the Apps used in the organization are "**Clone This User**" used for creating new users based on existing user’s profile.
* Worked on “Map Anything” to track sales representatives when they are in field.
* Salesforce integration with third party tools Conga and DocuSign to generate quotes and electronic signing the documents.
* Worked on creating different templates in Word and Excel documents for all departments using Merge fields from Conga to pull information from salesforce.
* Worked on Salesforce Optimizer, Field Trip to clean up organization fields.
* Used Spanning Backup tool to restore any deleted records.
* Used Rollup Helper and Lookup Rollup Summaries tools from AppExchange to roll up current fields on certain custom objects.
* Worked on Agile methodology and used JIRA weekly Sprint cycles for tracking, assigning, updating tasks.

**Environment**: Salesforce platform, Rollup Helper, Conga, DocuSign, Optimizer and Field Trips