

Jullian Kiser

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EDUCATION

University of Miami

B.A. in Economics with Minors in Finance & Business Technology

Coral Gables, FL

GPA: 3.80/4.00

May 2023

- **Honors:** Canes Distinction Award 2020, Provost's Honor Roll and Dean's List Fall 2019-Spring 2021, Canes Achievement Award Scholarship Recipient
- **Relevant Coursework:** Principles of Micro & Macro Economics, Principles of Financial Accounting, Programming: Fundamentals and Algorithms, Python for FinTech, Fundamentals of Finance

WORK EXPERIENCE

R1 RCM

Murray, UT

Associate Product Manager

June 2023-Present

- Work with Automation team utilizing JIRA to implement Agile Scrum Methodology, wrote user stories, planned out sprints for the completion of tickets with an average velocity of 55 story points, while keeping an organized backlog
- Utilize SQL & strong analytical skills to query through Claim Status Database to gain meaningful insights regarding the status of workflows
- Collaborate with cross functional teams to develop use cases & flowcharts for over 500+ workflows, working as a liaison between developers and stakeholders

Bank of New York Mellon Pershing

Lake Mary, FL

Analyst

June 2022-June 2023

- Utilized Robotic Process Automation to develop, test, and deploy programs that reduced manual input processes while increasing efficiencies
- Applied advanced Microsoft Excel features (pivot tables, power query, etc.) to clean, manipulate, and present data reports that provided meaningful insights on clients' financial accounts
- Worked with Asset Service team to analyze and understand SWIFT messages, OFAC scanning, and client inquiries
- Tested & provided training on software that allows for the clearing & settlement of trades in US and foreign markets

University of Miami Herbert Business School

Coral Gables, FL

IT Service Desk Technician

August 2021-May 2022

- Install, assess, and upgrade computers and other technological equipment
- Perform remote troubleshooting through diagnostic techniques and pertinent questions
- Provide technical assistance and support related to computer systems, hardware, and software
- Answer queries and address patron issues in a timely and professional manner

CAMPUS & COMMUNITY INVOLVEMENT:

Alpha Kappa Psi Business Fraternity, Member

South Florida Baptist Collegiate Ministry, Treasurer

Canes Finance Association, Member

CERTIFICATIONS, SKILLS, & INTEREST

Certifications: Coding Certification | University of Miami, Financial Market Concepts Certification | Bloomberg

Skills: Python, C++, SQL, Agile Project Management with Scrum, RPA (UI Path Studio & StudioX), Microsoft Office Suite (Excel, PowerPoint, etc.), Power BI, Problem Solving, Communication