

CURRICULUM VITAE – SYED OMAR JAVED

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Address: 107, Phase 2, Malir Cantt, Karachi, Pakistan

Summary

10+ years of experience leading IT projects in FMCG, energy sector and consultancy firm, with a focus on **digital transformation, process improvement, and amplifying business value**. Using the best of technology and business acumen, create digital synergies amongst business verticals in line with the company's corporate strategy.

An Innovator and an Enabler, to drive digital growth and generate quick positive financial turnarounds across value chain!!

Education

Masters of Business Administration,

Institute of Business Administration (IBA), Karachi, Pakistan *Aug 2015 - May 2018*

Bachelor of Science in Electronics Engineering,

Ghulam Ishaq Khan Institute of Engineering Sciences & Technology, Pakistan, *Aug 2009 – Jun 2013*

GCE A-levels, Beaconhouse School system, Karachi, Pakistan, Aug 2007 - May 2009

GCE O-levels, Beaconhouse School system, Karachi, Pakistan, Aug 2005 – May 2007

Work Experience

TMC (TallyMarks Consultancy) Private Ltd, Pakistan, Oct-2022 – Present

SAP Program Manager, Oct 2022 - Present

- Lead a cost effective SAP digital transformation roadmap for clients by managing the team, ensuring compliance with the work plan, and developing strong working relationships with the client.
- Work with clients to understand their business needs and translate those needs into digital solutions. This includes identifying the client's pain points and delivering solutions to address those pain points using SAP best practice.
- Responsible for delivering Green Field and Brown Field SAP Implementation projects with SAP ACTIVATE methodology.
- Create and deliver business plans, proposals and proof of concepts for future investments and projects that demonstrates a compelling business case to achieve business KPI's and financial objectives and enhanced the customer experience.
- Guaranteeing project success and foster client relationship by surpassing project timelines, boosting customer satisfaction scores and creating significant business value for the organization.

K- Electric, Karachi, Pakistan, Mar 2017 - Oct 2022

Deputy General Manager IT Business Partner, Oct 2020 – Oct 2022

- Collaborate with Business Department Leadership to identify IT innovation and digital drivers.
- Be the escalation point for all Customer services, SupplyChain and Finance technology touchpoints.
- Provide business with a holistic digital lever for decision making and planning/controlling.
- Improve operational efficiency by building and delivering actionable annual IT project roadmaps and clear value business cases to steer the operations value chain, which result in decrease of costing by 3% annually alongside revenue increase
- Manage team of IT Business Partners, SAP Functional, Qlikview & Mobility for on time and quality solutions delivery.

Manager IT Business Partner , Mar 2017 – Oct 2020

- Be the key IT liaison across Supply chain functional, while creating the digital Strategy for the Supply Chain business, and develop the roadmap for all the strategic initiatives.
- Deliver the Supply Chain IT annual Roadmap projects with in-house IT and vendor teams.
- Facilitate communication between IT and business stakeholders to ensure mutual understanding of requirements and expectations. Advise Leadership on technology trends and their potential impact on business operations.

Dawlance Group of Companies, Karachi, Pakistan (Arçelik A.Ş) Aug 2013- Mar 2017

Deputy Manager PMO, Jul 2016 – Mar 2017

- Oversee the development and implementation of IT automation and tools to elevate Project Management, Quality Assurance, Costing, and Business Analytics across the company.
- Partner with cross-functional departments to understand their Business strategy & Need to facilitate project execution across the organization. Working closely with Manufacturing, Marketing and Supplychain for digitization their processes.

Assistant Manager PMO, Aug 2013 – Jun 2016

- Managing and following up with different IT Projects in the company and providing Business Intelligence and Process efficiency solutions.
- Leading the Development of Online Process Portals and workflow management on Microsoft SharePoint 2013.

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Major Projects

- **Program Manager** for greenfield **SAP S/4 Implementation** in **Feroze1888** Textile Mills.* (In progress)
- **IT Project Director** for the biggest financial disbursement program in Asia sponsored by WorldBank for **Government of Sindh** for over **50M+ Flood Affectees Housing reconstruction**. (2023)
- **Project Director** for the **SAP S/4 HANA brownfield conversion with RISE** for **International Brands Limited**. Covering 20 Company codes, 2500 Custom Objects and driving program with 70 Power users. (2023)
- **Project Director** for **Ghulam Faruque Group** SAP SAC Implementation covering 100 KPIs and Planning module. (2023)
- **Program Manager** for **Engro SAP HR Optimization**, for revamping and tuning **SAP Successfactors** and implementing **Compensation & Variable Pay and Succession Planning** modules. (2023)
- **Project Manager** for K-Electric customer complaint & information system on **WhatsApp for business** catering 10M+ user base integrated with SAP ISU and Billing system. (2022)
- **Project Manager** for **Wavetec Self-service Kiosk and Queue Management system** deployment in 35 K-Electric CX Centers. (2022)
- **Project Manager** for **K-Electric Customer Care mobile Application(KE-Live) on Android and iOS** for complaint, new services, and power status management integrated with SAP ISU and Billing system. (2021)
- **Project Manager** for **Genesys Call Center Upgrade** for K-Electric with migration to GQM and smart IVR serving 20M+ users. (2021)
- **IT Project Head** for **fully integrated SAP ARIBA** (Contract management, sourcing, SLP) greenfield implementation in K-Electric. Access of 5000+ vendors and savings of 40% more procurement spend. (2020)
- **IT Project Lead** for **29 remote and mobile customer franchise** centers. Recovery Turnover increase of PKR 1M+/yr./center
- **Solution Architect** for **Mobile based electric substation integrated with SAP PM,FI,CO module** deployment. (2020)
- **Project Manager** for **SAP Warehouse Management** Implementation in 12 K-Electric warehouses integrated with Barcode/RFID
- **Solution Architect** for **SAP SD** Implementation for end to end disposal process automation of PKR 20M+ scrap. (2018)
- **Project Manager** for Inventory/Procurement/Fleet **KPI Scorecard Dashboard for K-Electric on Qlikview**. (2018)
- **IT Business partner** for **SAP PP** Implementation for K-Electric Transformer Workshop. Saved PKR 2M annually (2018)
- Team member of Dawlance-Arçelik IT Integration Phase 1 (2017)
- **IT Project Lead** for **Dawlance Kitchen & D-care Android Application** and its Nationwide Marketing Strategy. (2017)
- Achieving **90% Overall Equipment Efficiency & Product Defect Control** through smart tracking of semi and finished good Saving of PKR 20M+ annually. (2016)
- **Project Manager** of **Real Time Tracking & 100% FIFO** of Finished goods in Dawlance manufacturing Assembly line. (2016)
- Team member for **Microsoft Dynamics AX 2012** Deployment in 20 Retail outlets of Dawlance. (2015)
- **Project Manager** of Microsoft SharePoint 2013 Deployment in Dawlance for online forms, workflow and document management (2014)

Key Skills

- PMI PMP, SAP Activate Project Management, Business Partner, Business Process re-engineering, Stakeholder Management
- Power user of ; SAP MM, WM, CRM, BYD, ARIBA, ALM, Oracle 12g Procurement module, MS SQL 2010+, Microsoft SharePoint 2013 Designer, Microsoft Dynamics AX 2013, Microsoft Office, MS EPM, MS Project, Qlik sense, Power BI

Co-Curricular Activities

Sports: Basketball, Football, Lawn Tennis (Captain of University Tennis Team)