

# Marcel Olivera

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## **Qualifications:**

- √ Outstanding Verbal Communication
- √ Management Skills
- √ Adaptability
- √ Public Speaking
- √ Customer Support/Service
- √ Writing Skills
- √ Teamwork Skills
- √ Interpersonal Skills
- √ Multi-Tasking Skills
- √ Empathetic
- √ Computer Literacy
- √ Microsoft Office Experience; Word, Excel, PowerPoint
- √ Capable of carrying 30LBS +

## **Education**

Broward College, Pembroke Pines, FL

**Associate of Arts Degree** (Theatrical Performing Arts)

*Graduate: May 2022*

Stoneman Douglas High School, Parkland, FL

**High School Diploma**

*Graduated: June 2019*

## **Professional Experience**

**Stagehand** May 2023-Current

**I.A.T.S.E (LOCAL 500) - Fort Lauderdale, FL**

- Help production crew with setting up theatrical stages, such as; stages, trusts, cables, etc.
- Arrive at the job site early, ready to be given work by the stewards.
- Be vigilant and ensure a safe work environment for myself and everyone around me.
- Assume responsibilities and assist the team to cohesively & safely get tasks done.
- Listen and stay informed on proper procedures.
- Be ready to be a leader and take on leadership roles.

**Manager** March 2021- August 2022

**Wireless Advocates - Coral Springs, FL**

- Led a team at Costco providing cellular services with ATT, Verizon, T-Mobile
- Developed rapport and maintained a respectful friendly environment
- Exceeding on optimizing my services to facilitate the customer needs.
- Generated consecutive months of executing monthly quotas.
- Communicated with the team regarding newer promotions and security policies.
- Used Microsoft Excel to order new products to the kiosk.
- Recruited new hires and organized weekly schedules.

## **Volunteer Experience:**

Smartian Purse (Hurricane Ian Relief)

Fort Myers, Florida

11/2022 – Present

**Reference**

**Christopher Gage** (English Professor)

**(469)774-1538**

**Tomas Aquino** (Former Coworker)

**(253)720-9901**

**Jack Herman** (Former Manager)

**(954)338-9917**