



# Adrian Pasik

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🇺🇸 US Permanent Resident / EU Citizen

## SUMMARY

- Proficient in Agile Program/Project Management and Outsourcing Account Management (+9 years).
- Played roles as Scrum Master, Product Owner, Program Manager, Team Leader.
- Certified Scrum Master (CSM), Certified Scrum Product Owner (CSPO), SAFe Release Train Engineer (RTE), SAFe Agilist, Management 3.0 Certified. Agile advocate.
- Experience with Mobile Apps, Websites, AI, e-Commerce, Enterprise Apps, Application Maintenance, Consulting projects, among others.
- Experience working collaboratively with cross-functional teams including UI/UX designers, product managers, software engineers and business leadership to deliver business growth and innovation.
- Leader for US-based and offshore teams, multi-team projects and scaling Agile Teams (5+).
- Experience in large programs under SAFe implementation.
- Budget and resource management (+\$12M annual), forecasting and opportunity pricing.
- Product planning: product discovery, story mapping, backlog prioritization, roadmapping and MVP planning.
- Client relationship building, seasoned communicator.
- Proficient in Jira and Confluence, experience with Azure DevOps, Asana, Smartsheets.
- Experience elaborating SOWs, contracts, proposals, presentations and negotiations.

## PROFESSIONAL EXPERIENCE

### Globant

(2017 - 2023) — Miami, FL

- **Globant, Software Consulting Services Sr Manager**

(Jun 2022 - Jul 2023) — Remote, Miami, FL

- Responsible for successful delivery of services in a portfolio of client accounts (+\$12M annual).
- Leader and mentor to 5-6 Project Managers/Scrum Masters on software development and consulting projects.
- Managed stakeholder relationships, contract negotiation, P&L, account growth and strategy.

- **Baptist Health of South Florida, Technical PM/Scrum Master (Globant Contractor)**

(Apr 2021 - May 2022) — Miami, FL

- As part of Baptist Health's digital transformation initiative, led a cross-functional Agile program to build the new Baptist 'PineApp' patient mobile application and experience.
- Worked in Scrum and Kanban frameworks, implementing a continuous delivery environment for fast-paced incremental product delivery.

- Supported the successful release of the PineApp Mobile Application MVP in just 3 months, with follow up once/twice a month feature releases.
- Successfully onboarded and scaled 4 teams of 40+ Engineers in a 2-3 month timeframe.
- Implemented a 24/7 application support schema for level 2 and level 3 support.

➤ **SmileDirectClub, Agile Delivery Program Manager (Globant Contractor)**

(Apr 2020 - Jan 2021) — Remote, Miami, FL

- Agile Consultant for Smile Direct Club's SDC 2.0 initiative to transform the technology organization. Defined the roadmap for implementation of Agile mindset, frameworks, metrics and other improvements.
- Participated in the revamp of their Jira implementation.
- Executive leadership weekly reporting on Agile transformation progress.
- Rolled out a new set of Agile metrics for 20+ Agile teams for continuous improvement.
- Rolled out tools for peer-to-peer continuous feedback and performance management.

➤ **Dave & Buster's, Program Manager (Globant Contractor)**

(Jan 2020 - Mar 2020) — Dallas, TX

- Worked on the discovery and initial phase of the build process of Dave & Buster's to-be new redesigned website, involving personalization, e-commerce module, loyalty program, etc. Performed the role of Program Manager for a train of 3 Scrum Teams.
- Developed a Program Plan, Roadmap and Program Artifacts (RACI, Communication Plan, Release Calendar) to deliver website features in a 6-month timeframe.
- Onboarded a team of 40+ engineers to execute on building the new portal in a 4-week timeframe.
- Facilitated program participation in Quarterly PI Planning session.
- - Program was canceled due to the Covid pandemic in March 2020 -

➤ **Royal Caribbean Cruises, Scrum Master (Globant Contractor)**

(Aug 2017 - Dec 2019) — Miami, FL

- As part of Royal Caribbean's ambitious Excalibur program for Digital Innovation, participated as a Scrum Master in a SAFe framework environment, later moving to coordinate multiple teams in a Release Train.
- Participated in actively helping define the product and guiding POs and scrum teams in how to best perform as agile teams.
- Worked as part of the new Royal Caribbean mobile Guest app, including Core functionalities and later moving to the Messaging module and the Virtual Concierge AI-driven chat feature.
- Facilitated successful delivery of 100% sprint goals to release increments for the product.
- Facilitated PI Planning events, helped maintain backlog and scrum boards through Jira and collaboration tools such as Confluence and Slack.
- Reported to program executives on ART's status towards overall mobile app release goals.
- Coordination of dependencies and risks between ART and other ARTs/departments for removing obstacles.

**Globant**

(2015 - 2017) — Buenos Aires, Argentina

➤ **Globant, Software Consulting Services Manager**

(Sep 2016 - Jul 2017) — Buenos Aires, Argentina

- Responsible for the successful delivery of software development projects under Agile frameworks, concurrently playing the role of Scrum Master. Managed stakeholder relationships, contract negotiation, account growth and P&L and internal controls and audit compliance.

➤ **Deloitte, Scrum Master (Globant Contractor)**

(Apr 2015 - Aug 2016) — Buenos Aires, Argentina

- Scrum Master for 2-3 nearshore scrum teams, working on developing .Net web applications in the Deloitte's Tax and Accounting business. The team worked using ADO (formerly Team Foundation) for scrum board and backlog facilitation and Office suite for team collaboration.

**Accenture, Lead Project Controller**

(2010 - 2014) — Buenos Aires, Argentina

**Accenture, Project Controller**

(2005 - 2009) — Buenos Aires, Argentina

## EDUCATION

**Software Engineering Postgraduate** - Universidad Católica Argentina

**Project Management Postgraduate** - Universidad Católica Argentina

**Bachelor Business Administration** - Universidad Católica Argentina

## CERTIFICATIONS

**Certified Scrum Master (CSM), Certified Scrum Product Owner (CSPO)** - Scrum Alliance

Credential ID 323050

**Certified SAFe 6 Agilist** - Scaled Agile, Inc

Credential ID 89855039-7524

**Certified SAFe 6 Release Train Engineer (RTE)** - Scaled Agile, Inc

Credential ID 68332128-1048

**Management 3.0 Fundamentals, Energizing People, Great Team Players** - Management 3.0

Credential ID 2109104080

## SKILLS

**General:** Risk Management, Cost Management, Resource Planning, Stakeholder Management, Communication, SDLC, Software Engineering, Release Management, Performance Management, Negotiation

**Frameworks and Methodologies:** Scrum, Kanban, SAFe, PMI, LeSS

**Tools:** Jira, Confluence, Azure DevOps (ADO), Google Suite, Microsoft Office Suite, Slack

**Techniques:** User Story Mapping, Agile Roadmaps, Poker Planning

**Languages:** English, Spanish, Italian