Victor Abadia

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WORK EXPERIENCE

Ambry Genetics   **Jan. 2017 – Present**
Business Analyst   *Delray Beach, FL*
- Worked closely with Product Manager and stakeholders to perform requirements discovery for new features and enhancements in the software.
- Prioritized, groomed, and maintained a well-organized product backlog.
- Defined, tracked, and managed release content and schedules. Managed expectations for clients and stakeholders regarding anything from bug fixes to new features.
- Administered and sometimes performed UAT(User Access Testing) in the beta stages for a new release.
- Maintained close communication with stakeholders and dev team to make sure requirements were clear from planning to release.

Ambry Genetics   **Jan. 2016 – Jan. 2017**
Quality Assurance Specialist   *Delray Beach, FL*
- Created QA department with the lead. Drafted, interpreted, and implemented QA policies and procedures.
- Performed functional, unit, system, and regression testing for the Progeny software in an end-to-end test plan.
- Participated in all applicable Scrum meetings.

Ambry Genetics   **May 2015 – Jan. 2016**
Support Specialist   *Delray Beach, FL*
- Trained the end-user customers in using Progeny Genetics software.
- Verified hardware requirements and performed software installations.

Best Buy   **June 2013 – May 2015**
Wireless Sales Consultant   *Boca Raton, FL*
- Personal customer service that included building rapport, doing phone setups, explaining plans and services in great detail, and keeping a lively conversation.
- Excelled in a store based bonus system with team oriented weekly and monthly goals.

RadioShack   **July 2012 – April 2013**
Assistant Store Manager   *Coral Springs, FL*
- Leader on the sales floor. Coached/trained employees. Wrote weekly/monthly reviews. Made schedules, ran interviews, and handled operational store needs.

EDUCATION

Florida Atlantic University   **August, 2016**
BS, Computer Science   *Boca Raton, FL*

SKILLS & INTERESTS

- **Skills:**
  - Certified Scrum Product Owner through Scrum Alliance
  - Strong knowledge and skill in the Jira application
  - Knowledgeable and familiar with Jenkins automation software
  - Extremely familiar and acquainted with Agile and Scrum methodologies
  - Strong communication and organizational skills

- o Experienced in balancing multiple projects and priorities at one time
- o Proficient in multiple MS office applications (including Word, Excel, PowerPoint)
- o Beginner to intermediate knowledge of SQL, C, C++, JavaScript, Python, HTML, CSS
- o Intermediate level skills in general computer knowledge including PC setups and installations
- **Interests:** Obstacle course racing; trying new restaurants; video games; geek culture; travel; hikes and trails