

Oscar Castellanos

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I am a passionate professional with more than **5 years** of experience covering **project and product management including, developing, implementing** and supporting complex infrastructures for fast growing startups and major companies. I am a fast and eager learner, with background in sales, marketing, business strategy, financial management and **technology**. **Languages: English, Spanish**

WORK EXPERIENCE

Santander Bank N.A | Miami, FL

IT Infrastructure Project Manager | (2022– Present)

- Led the development of a new SaaS product for Santander Bank, collaborating with cross-functional teams to deliver a highly scalable and user-friendly solution.
- Designed and executed a comprehensive infrastructure upgrade plan for multiple data centers across Spain and Mexico.
- Work closely with stakeholders to understand business requirements, identify technical solutions, and translate them into project plans and milestones
- Participated in the migration and upgrade of the old mainframe and banking system to a new cloud infrastructure, collaborating with cross-functional teams to ensure seamless transition and minimal disruption to business operations.

Tufts Medicine | Boston, MA

Technical Project Manager | (2021 – 2022)

- Worked on an average of 18 projects simultaneously in the pipeline from inception to completion while also assisting on desktop requests for day-to-day hospital operations.
- Designed and implemented methods of tracking deliverables, schedules, and metrics for projects, providing clear tasks and accountability for project work stream leaders and team members to ensure deliverables adhere to internal quality standards.
- Led our company through a dynamic Infrastructure installation with the setting of standards, policies, and compliance measures.
- Worked with cross-functional teams to gather requirements and deploy a custom IT software for a new Cardiac Rehabilitation Department at one major hospital.

Socialley | Miami, FL

IT Project Manager (2018 – 2021)

- Performed day to day duties such as scheduling and record management in efforts to upgrade current on prem clients to a cloud-based business model
- Liaison between clients and software upgrade teams to coordinate upgrades while ensuring that all project parameters were satisfied
- Monitored an average of 7 simultaneous projects in the pipeline from inception to completion while having all team members involved understand and work within specified time parameters
- Experience working with Salesforce, MS Dynamics 365 Navision and Oracle

IT Support - Help Desk (2017 - 2018)

- Performed network, software and hardware troubleshooting to ensure all systems were operating optimally
- Implement improved assessment and analytical techniques for further achievement of identified departmental goals.
- Deliver troubleshooting solutions to departments and console operators experiencing difficulties with the software, hardware and network connectivity.
- Install, configure and manage laptops, phone, printers and other devices

EDUCATION

Florida National University | Information Technology B.S.

Southwest Miami High School | High School Diploma

CERTIFICATIONS

UCertify | Web Programming

Google | IT Support

UCertify | Database Management

Comptia | Network +

Comptia | A+

Comptia | Security +

Project Management Institute | PMP

Salesforce | Salesforce Administrator

SKILLS

Microsoft Dynamics NAV | Salesforce | Management | Analytics | Sales | Microsoft Office | Adobe | Marketing | Power BI | QuickBooks | Schedule Coordination | Customer Service | Jira | Cost Control | Budgeting | Contract Management | UX/UI Design | Asana | Monday.com | ServiceNow

