

Alexander Rzewuski

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SKILLS

Requirements Gathering, Product Development, Data Analysis, Discovery, Refinement, Prioritization, Stakeholder Management, Agile, Pega, SQL

PROFESSIONAL EXPERIENCE

American Express Sunrise, Florida – *Product Owner* (Oct 2021 – Present)

- Solved and maintained backlog for backend product processing new card accounts from the customer's card application until credit approval.
- Developed tech delivery commitments for the quarter through SAFe PI Planning.
- Identified gaps in features and mitigated issues by assembling and leading cross-functional groups of business and tech partner teams to support project delivery.
- Formed product roadmap to align, plan, and implement the minimum viable product for UK Corporate Credit Card applications.
- Experienced in managing global stakeholders with unique regulatory environments.
- Drove improvements on enterprise commitments through iteration retrospectives.

American Express Sunrise, Florida – *Business Systems Analyst* (Jan 2018 – October 2021)

- Certified Pega Systems Architect, building business maintainable configurable rules for new customer accounts including credit cards and loans.
- Independently managed the enablement of international markets, including the build, requirements refinement, end-to-end support, and release planning.
- Empowered customer service agents to speedily process applications through UI changes.
- Analyzed API responses in order to refine requirements, test cases, and manage incidents.

Syntel Inc. Phoenix, Arizona – *Business Systems Analyst* (October 2015– December 2017)

- Performed data analysis to aid in discovery of new requirements on a front end dashboard for Global Business Travel clients to identify their meeting and events data.
- Developed business maintainable procedures in order to onboard new markets.
- SQL query writing with Birst BI and Microsoft Access.
- Maintained product backlog as well as a comprehensive map of all data.
- Increased reporting accuracy through standardizing data on fields subject to variation

EDUCATION

University of Texas at Dallas – Jindal School of Management
Bachelor of Science in **Information Technology and Systems**

Graduated: May 2015

CERTIFICATIONS

Certified Pega Systems Architect. SAFe 4 Certified Practitioner, Scrum Team Accredited