



ROMAN DUDA

PRODUCT OWNER 📍 LVIV, UKRAINE 📞 +380673252494

◦ DETAILS ◦

Lviv
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◦ LINKS ◦

[linkedin](#)

◦ SKILLS ◦

Decision Making

Problem Solving

Communication

Leadership

Product Management

Agile Project Management

JIRA

Agile and Scrum

◦ HOBBIES ◦

Playing the guitar, sports, kicker.

◦ LANGUAGES ◦

Ukrainian

Russian

English

Polish

👤 PROFILE

Over 10 years of Finance experience in banking IT projects and multitasking environments as a Product Manager, Business Analyst, and Product Owner.

I have solid product management background in FinTech and E-Commerce projects. I enjoy structuring chaos and seeing something I took part in grow, evolve, and become a useful and successful product. Able to both see a helicopter view of any situation and dive deep into details and root causes of any problem. Have experience in pushing through very complicated tasks with tight deadlines, taking on the responsibility for the result.

In a current project, as a Product Owner, I am responsible for maximizing the value that multiple teams bring to the product by managing the product backlog and providing teams with a clear vision, priorities, and goals. Besides this, I know enough tech to talk tech, and enough UX to talk UX. I quickly learn and adopt new technologies, aim to deliver neat and reliable solutions, and am used to work in an agile and dynamically evolving environment. Also, I am a team player, always ready to help other people, and have a customer-oriented attitude.

I consider myself a responsible person with good communication skills. Good cooperation practice with different stakeholders. Non-standard vision on business processes that gives an opportunity for optimization and re-engineering. I am not afraid of responsibilities and difficult tasks.

📁 EMPLOYMENT HISTORY

Business Analysis and Product Owner Department Manager at Levi9 IT Services, Lviv
August 2019

Defining best practices, and helping to execute organizational goals.

Recruiting and hiring for an expanding BA team.

On-boarding and training new hires, coaching, reviewing, and encouraging growth.

Senior Product Owner at Backbase, Amsterdam
August 2019

My work as a PO can be described by mentioning the next main activities:

- Directly communicate with external and internal stakeholders to elicit, clarify and prioritize requirements,
- Participate in creating Product Vision,
- Prepare and clearly express backlog items to the teams,
- Manage the backlog for multiple E2E teams,
- Support of the Product documentation.

In a Backbase we empower financial institutions to accelerate their digital transformation and effectively compete in a digital-first world.

My teams are responsible for Entitlements, Forex and Sweeping modules.

- Entitlements can be seen as the set of permissions that define what and how a user is allowed to do using a specific system, and what additional limits are. It's about defining the rules, enforcing those rules and driving basic approval flow.
- FX Trading allows customers to trade currencies on the foreign exchange market.

- Sweep accounts, for business or personal use, ensure that money is not sitting idly in a low-interest account when it could be earning higher interest rates in better investment vehicles.

Business Analyst at WorkFusion, EPAM Systems, Minsk

April 2018 — August 2019

Working as Business Analyst with 2 remote teams in parallel successfully completed several projects with a focus on business process automation, both simple rule-based steps, and subjective decisions through built-in machine-learning for insurance companies and service providers in the USA.

- Intelligent Automation for USA customers,
- Business Rules Management System implementation,
- Automation of Projects and Resources reporting process,
- Customer satisfaction measurement project, automation of analytical data processing, and presentation preparation.

Head of Product Development department at Idea Bank (Getin Holding S.A. group), Belarus/Ukraine, Minsk

April 2013 — April 2018

Multiple projects I was involved in, included elicitation and analyzing requirements. I performed business analysis duties related to the review, assessment, and development of business processes.

- Requirement elicitation,
- Collaboration with subject matter experts to define functional/non-functional requirements,
- Communication with the development team,
- Scope management,
- User stories and Use Cases writing.

EDUCATION

Specialist, Faculty of International Relations, Department of International Economic Analysis and Finance, Ivan Franko National University of Lviv, Lviv

September 2003 — June 2008

PMC Level I, Pragmatic Institute

2022

Certified as a professional Product Manager.

Pragmatic Institute is the world's leading authority on product management, product marketing, and data science.

Professional Scrum Product Owner II, Scrum.org

2021

The Professional Scrum Product Owner II (PSPO II) certification validates my understanding of advanced Professional Scrum Product Ownership, the Scrum framework, and delivering valuable products.

COURSES

Mentoring vs Coaching, Ukrainian Catholic University

2021 — 2021

RPA Business Analyst, UiPath

Machine Learning Data Analyst, WorkFusion

Business Intelligence Analyst, WorkFusion