**Mel Barth, PMP, CSM**

**Senior Project Manager / Scrum Master / Delivery Manager**

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| **Tools / Disciplines**   * PM / Agile Coach / Scrum Master * JIRA / Confluence / Rally * VSTS / TFS / Azure DevOps * IoT Cloud / SaaS / AWS * MSProject / Smartsheet / Clarity * Waterfall / SDLC * Scrum / Kanban / SAFe * SharePoint / PWA * Development / ETL / SQL * Trello / Microsoft Teams / LucidChart | **Industries / Projects**   * eCommerce (B2B / B2C) * Mobile / Web Applications * BCBS Healthcare / Medical Services * Finance / Infor CPM / HR / Payroll * Hospitality / Marketing / Loyalty * Airline Industry (NWA/Delta) * Travel / Lodging / Restaurants * Engineering * Audit / Compliance / PCI * International / QSR | **Other**   * Client Facing / EPMO * Systems Implementations * Mergers & Acquisitions * Project Forecasts & Budgets * Executive & C Level Reporting & Presentations * Vendor Mgmt. RFI / RFP * Offshore Teams / Projects * Prototype / Proof of Concept * POS / Payment Integrations |

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**Education & Certifications**

B.S. Computer Science / Mathematics, The University of Akron, Akron, Ohio

A.S. Culinary, The Art Institutes International Minnesota

PMP Certification (active), Certified Scrum Master (CSM), ACP (Agile) Certification (in process)

**Professional Experience**

**Papa John’s International** May 2021 – August 2021

***Senior Project Manager Consultant, Technology Delivery***

* Successfully implemented multi vendor eCommerce, POS and Payment Integrations into International Markets such as Guam, Qatar and Saudi Arabia
* Led company’s efforts to expand eCommerce vendor into Latin America, including Mexico, Puerto Rico, Bolivia and Nicaragua
* Introduced Project Management Processes, streamlining project charter, project planning, Trello Board standardization, LucidChart Process flows and status reporting throughout International Division

**HighMark Health BCBS** November 2020 – February 2021

***Senior Project Manager Consultant, Healthcare***

* Transitioned into and successfully completed projects in middle and ending phases for claims, health plans and technical debt to meet January 1, 2021 go live for client projects
* Responsible for monitoring projects via Oracle for all deliverables - tasks, resources, budgets and forecasting

**AgFirst Bank** December 2019 – May 2020

***Senior Project Manager Consultant, Banking and Finance***

* Collaborated closely with the Product Owner to communicate overall status and progress including current team velocity, metrics and release (PI) Planning
* Created and expedited critical SOWs for vendor projects including the customer service

center ticketing software upgrade and the company’s SharePoint migration

* Performed as Scrum Master for credit request software using vendor Bizagi; involved in all scrum ceremonies, including sprint planning, daily scrums, retrospectives, and reviews using Azure DevOps and project planning and budgeting using Microsoft Project Web App (PWA)
* Managed Third Party Risk Management software vendor RFI / RFP scoring, assessment and selection

**Anthem Companies BCBS** December 2018 – June 2019

***Senior IT Technical Lead / Delivery Manager Consultant, Healthcare Data Conversion***

* Led the technical team for Member Communications DB MDM Workstream for ESI to CVS transition for all Medicare and Medicaid communications data mapping for the PBM change
* Led the Clinical and Claims Workstreams for new PBM transition (Medicare / Medicaid)
* Managed vendor data mapping and file transfer projects to align with transition from former PBM
* Successfully led development teams for both workstreams to meet all 5/1/2019 deliverables for the major nationwide Go Live

**Barth Consulting (Independent Consultant)** July 2015 – December 2018

**ICERT GLOBAL**

***PMP Certification Instructor***

* Mentored and coached colleagues in training classes as needed for PMP exam preparation

**TireAmerica**

***Senior Project Manager / Agile Coach, Scrum Master, eCommerce***

* + Established the communication between the client, three offshore vendors (Russia, India, Canada) and internal development team to coach the team’s approach to Agile with JIRA and create a cohesive team with synchronous sprints for a new B2C tire eCommerce site
  + Led Scrum of Scrums for a combination of component and feature scrum teams for software delivery (UI/UX, back end development and QA)
  + Worked closely with the Product Owner to manage impediments and conflicts among the teams and reorganize the backlog for future focus on backlog grooming and maintenance
  + Created, introduced and implemented executive and online dashboard status reporting

**ILM / MAAA**

***Senior Technical Project Manager, Agile Coach / Scrum Master***

* + Coached the development team’s approach to Agile, using Microsoft Team Foundation Server
  + Designed Epics and User Stories for a medical website (learning and scheduling), to be used by state governments for evidence based medical reporting by agencies (Metropolitan Area Agency on Aging)
  + Collaborated with lead architect on organization and presentation of MVP to the client

**CLS**

***Senior Project Manager / Agile Coach / Scrum Master***

* Responsible for relationship building between client and consulting company during shift from external (on leave) consultant PM to internal employee for online travel booking company as well as the company’s transition from waterfall to Agile methodology
* Coached development team’s approach to Agile and document repositories using VSTS / TFS
* Created estimates and stories for development of in-house travel software and integration with MS Dynamics 365, including regulatory and compliance standards
* Spearheaded team and Executive level status reporting

**INCENTER**

***Interim Program Manager, Portfolio Manager, Finance Start Up***

* Established startup organization’s Project Portfolio and PMO foundation / structure
* Coordinated a facilities build-out of a temporary expansion in Manila, Philippines, including hardware moves. Responsible for collaborating with the main vendor and all other third parties
* Developed job descriptions, screened and interviewed for business analysts and project managers
* Implemented SharePoint, Smartsheet and Blueworks for company and business unit communication
* Created an IT Executive Steering Committee for project portfolio review and prioritization.
* Coached external business units on Agile methodology and best practices

**LOGIC PD**

***Principal Project Manager Consultant / Agile Coach, Medical Device Engineering***

* Directed the efforts and tasks of internal engineering / Cloud resources on company’s SaaS Platform built for medical device manufacturing and integration into Azure Cloud
* Collaborated and worked closely with external vendors such as Multi Tech and Amphiro to interpret and coordinate technical component knowledge and design within teams for a Phase 0 / Proof of Concept water conservation project, as well as a medical device project (final stages), including use of 3D printers for client product creation and presentation to entire company
* Formed roles and governance for the Azure IoT SaaS Cloud team, and established the Agile framework for managing all team resources, including the use of Visual Studio / TFS / JIRA for sprint planning and backlog grooming, Open Air for time and budget tracking and MS Project.
* Led daily stand up meetings and worked closely with the Product Owner on backlog grooming and sprint planning for HyperSaaS Platform
* Set up and implemented status reporting for the agile development team, the engineering project teams, and executive level reporting; use of SQL for reporting

**TRAVELLIANCE** January 2015 – June 2015

***Senior Project Manager, Agile Coach, Software Development***

* Managed internal projects related to invoicing for airline and railroad lodging, as well as migration of current clients from legacy systems to the internal reservation and billing platform
* Worked with outside vendors to ensure regulatory and compliance standards were met
* Managed vendor projects involving Laserfiche Document Repository implementation for streamlining, cost reduction and process improvement of billing practices
* Involved in PMO strategy planning including introduction to Agile and sprint planning, SharePoint set up, TFS for task planning, implementation of MS Project and spearheaded team and executive status reports

**WELLS FARGO** June 2014 – November 2014

***Senior Implementation Consultant***

* Managed kick off and organization of a task force initiative for enhancements to current content management platform
* Consulted on and participated in a newly created process improvement task force team for project management process, workflow, roles and best practices

**HUMANA HEALTHCARE** January 2014 – April 2014

***Senior Project / Program Manager, Digital Center of Excellence***

* Managed planning phases for Pharmacy and Primary Care Physician Finder search functionality enhancements for ACA and eBilling for website and mobile applications (including responsive design)
* Oversaw solution design sessions (JAD), working closely with product owners, business relationship owners and team leads for the UX, Scrum, front and back end developers, QA, metrics, and accessibility teams for agile sprint release planning
* Utilized AtTask (Workfront) for project planning for multiple programs for task, time and budget tracking, and project status reporting to executive teams

**OLSON MARKETING** October 2013 – December 2013

***Technical Project Manager Consultant, Digital***

* Managed discovery phases for the overhaul of mobile applications, websites and loyalty programs for two national restaurant chains (PF Chang’s and Pei Wei)
* Created detailed project plans and held daily Scrum sessions for MDB project development for program.
* Collaborated with and led discussions with vendor NCR in regard to the design of the Aloha POS integration into already existing and newly created systems and databases; oversaw test data integrity
* Facilitated review of client’s current CMS tool and online ordering data enhancement recommendations

**ENTERO CONSULTING** June 2012 – September 2013

***Technical Project Manager, Medical - Infor / Lawson, eCommerce***

*Bioscrip Infusion Services*

* Managed the implementation of Infor / Lawson Corporate Performance Management (CPM) software for corporate budgeting, forecasting and reporting
* Responsible for requirements review and overseeing of vendor team for software enhancements.
* Responsible for managing the direction of vendor hosting team for servers and user setup
* Developed PM processes and set up of SharePoint for project coordination

*Chamilia, LLC*

* Managed enhancements and releases of B2B eCommerce website working with onshore and offshore (UK and AU) development teams; enhancements included but not limited to account summary, credit card invoicing, sales team online ordering and online marketing capabilities
* Streamlined process documentation, use of SharePoint for project coordination, gap analysis for project communication for roles, status reporting, and implementation of phase gate methodology